

Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1269																																								
Priority :	High																																							
Created By :	Admin - Apurva Vajaria																																							
Complaint Mob. No. :	9930943918																																							
Technician Name :	Zainul Shaikh		Technician Mobile :	8080922971																																				
Ticket Type :	New Installation	Date & Time :	02-03-2020 11:52:26																																					
Vendor Details :																																								
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon																																			
Address :																																								
Mumbai , , , , Maharashtra																																								
AMC Details :																																								
Expiry Date :	31-03-2020 12:00:00		Type :	Non-Comprehensive																																				
Product Name :	CCTV																																							
Complain :	show demo of fisheye on 5th floor at 3 pm Tuesday																																							
Technician Comment :	fish eye camera installation done with 25 meter open cabling. camera added in hikvision dvr.																																							
Complain Operator :	Desktop - Apurva Vajaria																																							
Remark :	fish eye camera installation done with 25 meter open cabling. camera added in hikvision dvr.																																							
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-03-2020 06:24:34</td><td>ZainulShaikh</td><td>Completed</td><td>fish eye camera installation done with 25 meter open cabling. camera added in hikvision dvr.</td><td></td></tr><tr><td>03-03-2020 12:27:37</td><td>ZainulShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>02-03-2020 06:52:03</td><td>ZainulShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>02-03-2020 06:51:05</td><td>ZainulShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>02-03-2020 06:43:51</td><td>ZainulShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>02-03-2020 11:52:27</td><td>ZainulShaikh</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	03-03-2020 06:24:34	ZainulShaikh	Completed	fish eye camera installation done with 25 meter open cabling. camera added in hikvision dvr.		03-03-2020 12:27:37	ZainulShaikh	New		-	02-03-2020 06:52:03	ZainulShaikh	New		-	02-03-2020 06:51:05	ZainulShaikh	New		-	02-03-2020 06:43:51	ZainulShaikh	New		-	02-03-2020 11:52:27	ZainulShaikh	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>04-07-2020 11:17:07</td><td>AnilYadav</td><td>1) 10 dvr and 5 IP camera again and again offline issue solved. 2) 2 IP cameras not working complain solve also. 3) 1 IP camera IP find out after 8ch NVR in added. 4) one IP camera password reset after add in NVR.</td></tr><tr><td>05-06-2020 02:45:49</td><td>Siddhesh Chavan</td><td>Remove fisheye camera and nvr.....</td></tr></tbody></table>					Date Time	Technician Name	Remark	04-07-2020 11:17:07	AnilYadav	1) 10 dvr and 5 IP camera again and again offline issue solved. 2) 2 IP cameras not working complain solve also. 3) 1 IP camera IP find out after 8ch NVR in added. 4) one IP camera password reset after add in NVR.	05-06-2020 02:45:49	Siddhesh Chavan	Remove fisheye camera and nvr.....																										
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