


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1261					
Priority :	High				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9930943918				
Technician Name :	Sachin Pawar		Technician Mobile :	8080922981	
Ticket Type :	Complain	Date & Time :	28-02-2020 06:09:35		
Vendor Details :					
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	31-03-2020 12:00:00		Type :	Non-Comprehensive	
Product Name :	CCTV				
Complain :	bus no : 8 need to remover one camera hikvision bus email alert to be done				
Technician Comment :	[29/02, 6:29 pm] Sachin Dharpawar: New bus no 2 installation done ???? [29/02, 6:30 pm] Sachin Dharpawar: Bus no 7 new power supply cable installed by electrician [29/02, 6:30 pm] Sachin Dharpawar: Bus no 14 one camera connectro loose so resolved. [29/02, 6:31 pm] Sachin Dharpawar: Bus no 12 power cable need to install by electrician in 2 days. [29/02, 6:32 pm] Sachin Dharpawar: Hikvision m dvr email settings already done but today also rechecked and its working. [29/02, 6:32 pm] Sachin Dharpawar: Bus no 8 need to installed new camera as discussed with levon sir and falguni madam [29/02, 6:36 pm] Sachin Dharpawar: Bus no 9 and bus no 10 sim data plan is over so device is getting offline in server side Also informed to levon sir he will check.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	[29/02, 6:29 pm] Sachin Dharpawar: New bus no 2 installation done ???? [29/02, 6:30 pm] Sachin Dharpawar: Bus no 7 new power supply cable installed by electrician [29/02, 6:30 pm] Sachin Dharpawar: Bus no 14 one camera connectro loose so resolved. [29/02, 6:31 pm] Sachin Dharpawar: Bus no 12 power cable need to install by electrician in 2 days. [29/02, 6:32 pm] Sachin Dharpawar: Hikvision m dvr email settings already done but today also rechecked and its working. [29/02, 6:32 pm] Sachin Dharpawar: Bus no 8 need to installed new camera as discussed with levon sir and falguni madam [29/02, 6:36 pm] Sachin Dharpawar: Bus no 9 and bus no 10 sim data plan is over so device is getting offline in server side Also informed to levon sir he will check.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	29-02-2020 06:39:28	SachinPawar	Completed	[29/02, 6:29 pm] Sachin Dharpawar: New bus no 2 installation done ??? [29/02, 6:30 pm] Sachin Dharpawar: Bus no 7 new power supply cable installed by electrician [29/02, 6:30 pm] Sachin Dharpawar: Bus no 14 one camera connectro loose so resolved. [29/02, 6:31 pm] Sachin Dharpawar: Bus no 12 power cable need to install by electrician in 2 days. [29/02, 6:32 pm] Sachin Dharpawar: Hikvision m dvr email settings already done but today also rechecked and its working. [29/02, 6:32 pm] Sachin Dharpawar: Bus no 8 need to installed new camera as discussed with levon sir and falguni madam [29/02, 6:36 pm] Sachin Dharpawar: Bus no 9 and bus no 10 sim data plan is over so device is getting offline in server side Also informed to levon sir he will check.	
	29-02-2020 01:47:48	SachinPawar	New		-
	28-02-2020 06:09:36	SachinPawar	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	04-07-2020 11:17:07	AnilYadav	1) 10 dvr and 5 IP camera again and again offline issue solved. 2) 2 IP cameras not working complain solve also. 3) 1 IP camera IP find out after 8ch NVR in added. 4) one IP camera password reset after add in NVR.		
	05-06-2020 02:45:49	Siddhesh Chavan	Remove fisheye camera and nvr.....		