




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE12185																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9930943918																			
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444																
Ticket Type :	Complain	Date & Time :	19-07-2024 02:45:16																	
Vendor Details :																				
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	31-03-2021 12:00:00		Type :	Non-Comprehensive																
Product Name :	CCTV																			
Complain :	1)DVR 157 Camera 12 Room no 7 not working 2)157 camera no 7 video cable not working 3)Camera No. 11 of DVR 161 need to change 4)Cameras 10 and 14 in DVR 154, need to adjust/move cameras																			
Technician Comment :	1. Dvr 157 camera no 12room no 7 not working issue resolved working ok 2. 157 camera no 7 video cable ok camera working ok 3. Camera no .11 of dvr 161 new camera install working ok 4. Camera no 10 . 5 MTR cable camera shifting done and camera no 14. 10 MTR cable camera shifting done																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	1. Dvr 157 camera no 12room no 7 not working issue resolved working ok 2. 157 camera no 7 video cable ok camera working ok 3. Camera no .11 of dvr 161 new camera install working ok 4. Camera no 10 . 5 MTR cable camera shifting done and camera no 14. 10 MTR cable camera shifting done																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-07-2024 04:23:15</td><td>Sonu Kumar</td><td>Completed</td><td>1. Dvr 157 camera no 12room no 7 not working issue resolved working ok 2. 157 camera no 7 video cable ok camera working ok 3. Camera no .11 of dvr 161 new camera install working ok 4. Camera no 10 . 5 MTR cable camera shifting done and camera no 14. 10 MTR cable camera shifting done</td><td></td></tr><tr><td>19-07-2024 02:45:23</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	19-07-2024 04:23:15	Sonu Kumar	Completed	1. Dvr 157 camera no 12room no 7 not working issue resolved working ok 2. 157 camera no 7 video cable ok camera working ok 3. Camera no .11 of dvr 161 new camera install working ok 4. Camera no 10 . 5 MTR cable camera shifting done and camera no 14. 10 MTR cable camera shifting done		19-07-2024 02:45:23	Sonu Kumar	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	26-11-2024 11:36:30		
	21-11-2024 04:05:51	Siddhesh Chavan	