


# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE11973</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9930943918				
<b>Technician Name :</b>	Neeraj Chauhan		<b>Technician Mobile :</b>	8898885764	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	24-06-2024 11:12:20		
<b>Vendor Details :</b>					
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
<b>Expiry Date :</b>	31-03-2021 12:00:00		<b>Type :</b>	Non-Comprehensive	
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	1)NVR 156 1 cam issue (Gr flr) 2)DVR 157 2 cam disturbance (outside main gate) 3)DVR 158 class no 11 Disturbance 4)DVR 159 new lift cam issue 5)DVR 161 cam 2 and 8 Disturbance 6)DVR 163 2 cameras disturbance 7)DVR 165 need to adjust view of 2 camera				
<b>Technician Comment :</b>	1.Nvr 156 one ip camera issue resolved camera side power cable reaction 2.dvr 157 Main gate camera reconnection and box change 3.dvr 158 class room camera issue resolved dvr side reconnection 4.159 new lift camera power supply on and camera issue resolved 5.161 camera 2 and 8 disturbance issue resolved 6. Dvr 163 2 camera disturbance issue resolved 7.165 pending 8.kg section ip camera working ok 9. New ip camera sifting done				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	1.Nvr 156 one ip camera issue resolved camera side power cable reaction 2.dvr 157 Main gate camera reconnection and box change 3.dvr 158 class room camera issue resolved dvr side reconnection 4.159 new lift camera power supply on and camera issue resolved 5.161 camera 2 and 8 disturbance issue resolved 6. Dvr 163 2 camera disturbance issue resolved 7.165 pending 8.kg section ip camera working ok 9. New ip camera sifting done				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	24-06-2024 06:57:41	Neeraj Chauhan	Work Pending	1.Nvr 156 one ip camera issue resolved camera side power cable reaction 2.dvr 157 Main gate camera reconnection and box change 3.dvr 158 class room camera issue resolved dvr side reconnection 4.159 new lift camera power supply on and camera issue resolved 5.161 camera 2 and 8 disturbance issue resolved 6. Dvr 163 2 camera disturbance issue resolved 7.165 pending 8.kg section ip camera working ok 9. New ip camera sifting done	
	24-06-2024 11:12:27	Neeraj Chauhan	New		-
Previous Complain History :	Date Time		Technician Name		Remark
	26-11-2024 11:36:30				
	21-11-2024 04:05:51		Siddhesh Chavan		