




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11938																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9930943918																								
Technician Name :	Neeraj Chauhan		Technician Mobile :	8898885764																					
Ticket Type :	Complain	Date & Time :	20-06-2024 12:35:14																						
Vendor Details :																									
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	31-03-2021 12:00:00		Type :	Non-Comprehensive																					
Product Name :	CCTV																								
Complain :	1) Main gate side camera 5 box need to change 2) 2 camera issue need to check 3) 153 dVR offline 4) 7th floor newly dome camera need to shift according to Leone sir 5)163 camera number 2 need to collect																								
Technician Comment :	4/4 box 5 nos install and lift camera check power supply issue and out side 1 camera pipe fittings and 3 Camera angle set																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	4/4 box 5 nos install and lift camera check power supply issue and out side 1 camera pipe fittings and 3 Camera angle set																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-06-2024 01:32:59</td><td>Neeraj Chauhan</td><td>Completed</td><td></td><td>-</td></tr><tr><td>20-06-2024 05:28:02</td><td>Neeraj Chauhan</td><td>Work Pending</td><td>4/4 box 5 nos install and lift camera check power supply issue and out side 1 camera pipe fittings and 3 Camera angle set</td><td></td></tr><tr><td>20-06-2024 12:35:22</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	25-06-2024 01:32:59	Neeraj Chauhan	Completed		-	20-06-2024 05:28:02	Neeraj Chauhan	Work Pending	4/4 box 5 nos install and lift camera check power supply issue and out side 1 camera pipe fittings and 3 Camera angle set		20-06-2024 12:35:22	Neeraj Chauhan	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	24-06-2024 11:12:20	Neeraj Chauhan	1.Nvr 156 one ip camera issue resolved camera side power cable reaction 2.dvr 157 Main gate camera reconnection and box change 3.dvr 158 class room camera issue resolved dvr side reconnection 4.159 new lift camera power supply on and camera issue resolved 5.161 camera 2 and 8 disturbance issue resolved 6. Dvr 163 2 camera disturbance issue resolved 7.165 pending 8.kg section ip camera working ok 9. New ip camera sifting done
	15-06-2024 10:56:26	Siddhesh Chavan	6 no bus hdd change and recoding working ok