

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11891					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9930943918				
Technician Name :	Atique Salmani		Technician Mobile :	8080922984	
Ticket Type :	Complain	Date & Time :	14-06-2024 10:55:47		
Vendor Details :					
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	31-03-2021 12:00:00		Type :	Non-Comprehensive	
Product Name :	CCTV				
Complain :	newly installed cameras sometime getting off and recording issue and DVR 161 camera no. 2 off issue and outside gate camera some issue				
Technician Comment :	Maine gate SMPS changed against faulty and clarity issue resolved but all 5 box need to changed and BNC dc also and 163 cameranmbr 2 need to collect there is bus park 7 floor newly dome camera need to shift according to Leone sir .				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Maine gate SMPS changed against faulty and clarity issue resolved but all 5 box need to changed and BNC dc also and 163 cameranmbr 2 need to collect there is bus park 7 floor newly dome camera need to shift according to Leone sir .				
Status History :	Date Time	Technician Name	Status	Remark	Sign
	25-06-2024 01:33:01	Atique Salmani	Completed		-
	15-06-2024 10:54:50	Atique Salmani	New		-
	14-06-2024 12:47:36	Atique Salmani	Work Pending	Maine gate SMPS changed against faulty and clarity issue resolved but all 5 box need to changed and BNC dc also and 163 cameranmbr 2 need to collect there is bus park 7 floor newly dome camera need to shift according to Leone sir .	
	14-06-2024 10:55:53	Atique Salmani	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	24-06-2024 11:12:20	Neeraj Chauhan	1.Nvr 156 one ip camera issue resolved camera side power cable reaction 2.dvr 157 Main gate camera reconnection and box change 3.dvr 158 class room camera issue resolved dvr side reconnection 4.159 new lift camera power supply on and camera issue resolved 5.161 camera 2 and 8 disturbance issue resolved 6. Dvr 163 2 camera disturbance issue resolved 7.165 pending 8.kg section ip camera working ok 9. New ip camera sifting done
	20-06-2024 12:35:14	Neeraj Chauhan	4/4 box 5 nos install and lift camera check power supply issue and out side 1 camera pipe fittings and 3 Camera angle set