







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11841																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9930943918																													
Technician Name :	Shiva Meena		Technician Mobile :	7489567735																										
Ticket Type :	Complain	Date & Time :	07-06-2024 12:22:46																											
Vendor Details :																														
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	31-03-2021 12:00:00		Type :	Non-Comprehensive																										
Product Name :	CCTV																													
Complain :	DVR 157 (1st floor) HDD not detecting and Also 1st floor rack wires need to be tied properly because its touching fan																													
Technician Comment :	1 camera reinstall done work complete																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	1 camera reinstall done work complete																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-06-2024 11:06:04</td><td>Shiva Meena</td><td>Completed</td><td>1 camera reinstall done work complete</td><td></td></tr><tr><td>10-06-2024 10:32:34</td><td>Shiva Meena</td><td>New</td><td></td><td>-</td></tr><tr><td>08-06-2024 12:12:09</td><td>Shiva Meena</td><td>Work Pending</td><td>Hard disk not detecting issue solve new Power supply install cable dressing done camera reinstallation work pending Rack Fan not working</td><td></td></tr><tr><td>08-06-2024 10:20:45</td><td>Shiva Meena</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	10-06-2024 11:06:04	Shiva Meena	Completed	1 camera reinstall done work complete		10-06-2024 10:32:34	Shiva Meena	New		-	08-06-2024 12:12:09	Shiva Meena	Work Pending	Hard disk not detecting issue solve new Power supply install cable dressing done camera reinstallation work pending Rack Fan not working		08-06-2024 10:20:45	Shiva Meena	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	24-06-2024 11:12:20	Neeraj Chauhan	1.Nvr 156 one ip camera issue resolved camera side power cable reaction 2.dvr 157 Main gate camera reconnection and box change 3.dvr 158 class room camera issue resolved dvr side reconnection 4.159 new lift camera power supply on and camera issue resolved 5.161 camera 2 and 8 disturbance issue resolved 6. Dvr 163 2 camera disturbance issue resolved 7.165 pending 8.kg section ip camera working ok 9. New ip camera sifting done
	20-06-2024 12:35:14	Neeraj Chauhan	4/4 box 5 nos install and lift camera check power supply issue and out side 1 camera pipe fittings and 3 Camera angle set