## Vallabh Enterprises

**Regd. Office** : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 Support : | **W** : www.vallabhenterprises.com **E** : vallabhsecure@yahoo.co.in

Service Status Details : VE1169 **Priority** : Low **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9930943918 **No. : Technician Name** Sachin Pawar **Technician Mobile** 8080922981 Complain 18-02-2020 06:36:24 **Ticket Type :** Date & Time : Vendor Details : Customer's Mobile 9930943918 Company St Joseph Name : Levon Name/Client Name Address : Mumbai,,,, Maharashtra **AMC Details :** 31-03-2020 12:00:00 Non-Comprehensive Expiry Date : Type : **Product Name :** CCTV **Complain**: need to install repair cp plus mdvr in bus no 13 Repair m dvr at bus no 13 is installed One camera is not working at bus need to change Technician **Comment**: Complain Desktop - Apurva Vajaria **Operator** : **Remark** : Repair m dvr at bus no 13 is installed One camera is not working at bus need to change **Status History : Date Time Technician Name** Status Remark Sign 19-02-2020 09:49:50 SachinPawar Completed Repair m dvr at bus no 13 is installed One camera is not working at bus need to change 18-02-2020 06:36:37 SachinPawar New 18-02-2020 06:36:25 SachinPawar New **Previous Date Time Technician Name** Remark **Complain History** 04-07-2020 11:17:07 AnilYadav 1) 10 dvr and 5 IP camera again and again offline issue solved. 2) 2 IP cameras not working complain solve also. 3) 1 IP camera IP find out after 8ch NVR in added. 4) one IP camera password reset after add in NVR. 05-06-2020 02:45:49 Siddhesh Chavan Remove fisheye camera and nvr.....