## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

E. vanabisecure@yanoo.co.in							
Service Status Det	tails : VE11559						
Priority:	Low						
Created By:	Admin - Apurva Vajaria						
Complaint Mob. No. :	9930943918						
Technician Name :	Prashant Saroj		Technicia:	9519795009			
Ticket Type :	Complain	Date & Time :	06-05-2024	06-05-2024 10:14:38			
Vendor Details :							
Company Name/Client Name :	St Joseph	Customer's Mobi	le 99309439	18	Name :	Levon	
Address:							
Mumbai , , , , Mal	ıarashtra						
AMC Details :							
Expiry Date :	31-03-2021 12:00:00		Type:	Non-Compre		nensive	
Product Name :	CCTV						
Complain:	Outside main gate Both cameras not working						
Technician Comment :	Main gate (2) camera off issue done						
Complain Operator :	Desktop - Apurva Vajaria						
Remark:	Main gate (2) camera off issue done						
Status History :	Date Time	Technician Na	me Status	Remark		Sign	
	06-05-2024 12:44:5	8 PrashantSaroj	Completed	Main gate (2) camera off issue done		سهدار ال	
	06-05-2024 10:14:4	5 PrashantSaroj	New			-	
Previous Complain History :	Date Time	Technician Name	Remark				
	24-06-2024 11:12:20	Neeraj Chauhan	1.Nvr 156 one ip camera issue resolved camera side power cable reaction 2.dvr 157 Main gate camera reconnection and box change 3.dvr 158 class room camera issue resolved dvr side reconnection 4.159 new lift camera power supply on and camera issue resolved 5.161 camera 2 and 8 disturbance issue resolved 6. Dvr 163 2 camera disturbance issue resolved 7.165 pending 8.kg section ip camera working ok 9. New ip camera sifting done				
	20-06-2024 12:35:14	Neeraj Chauhan	$4/4\ box\ 5$ nos install and lift camera check power supply issue and out side 1 camera pipe fittings and 3 Camera angle set				