

Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1142																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9930943918																								
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																					
Ticket Type :	Complain	Date & Time :	14-02-2020 10:30:32																						
Vendor Details :																									
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	31-03-2020 12:00:00		Type :	Non-Comprehensive																					
Product Name :	CCTV																								
Complain :	bus no: 1 Video loss																								
Technician Comment :	1 camera video issue soved and bnc reconciliation																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	1 camera video issue soved and bnc reconciliation																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>26-02-2020 10:59:04</td><td>Siddhesh Chavan</td><td>Completed</td><td>1 camera video issue soved and bnc reconciliation</td><td></td></tr><tr><td>14-02-2020 11:44:23</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>14-02-2020 10:30:33</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	26-02-2020 10:59:04	Siddhesh Chavan	Completed	1 camera video issue soved and bnc reconciliation		14-02-2020 11:44:23	Siddhesh Chavan	New		-	14-02-2020 10:30:33	Siddhesh Chavan	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>04-07-2020 11:17:07</td><td>AnilYadav</td><td>1) 10 dvr and 5 IP camera again and again offline issue solved. 2) 2 IP cameras not working complain solve also. 3) 1 IP camera IP find out after 8ch NVR in added. 4) one IP camera password reset after add in NVR.</td></tr><tr><td>05-06-2020 02:45:49</td><td>Siddhesh Chavan</td><td>Remove fisheye camera and nvr.....</td></tr></tbody></table>					Date Time	Technician Name	Remark	04-07-2020 11:17:07	AnilYadav	1) 10 dvr and 5 IP camera again and again offline issue solved. 2) 2 IP cameras not working complain solve also. 3) 1 IP camera IP find out after 8ch NVR in added. 4) one IP camera password reset after add in NVR.	05-06-2020 02:45:49	Siddhesh Chavan	Remove fisheye camera and nvr.....											
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