







Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11407																																								
Priority :	Low																																							
Created By :	Admin - Apurva Vajaria																																							
Complaint Mob. No. :	9930943918																																							
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																																				
Ticket Type :	Complain	Date & Time :	18-04-2024 12:56:19																																					
Vendor Details :																																								
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon																																			
Address :																																								
Mumbai , , , , Maharashtra																																								
AMC Details :																																								
Expiry Date :	31-03-2021 12:00:00		Type :	Non-Comprehensive																																				
Product Name :	CCTV																																							
Complain :	Kg section 6 camera not working 4 in classroom 2 cameras outside																																							
Technician Comment :	New dvr install working done.6 TB HDD install.9 camera working 3 camera not working. Dvr online pending																																							
Complain Operator :	Desktop - Apurva Vajaria																																							
Remark :	New dvr install working done.6 TB HDD install.9 camera working 3 camera not working. Dvr online pending Siddhesh visited - 21.05.2024 - Dvr online done and 4 camera swipe new DVR																																							
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-05-2024 05:28:04</td><td>Siddhesh Chavan</td><td>Completed</td><td></td><td>-</td></tr><tr><td>21-05-2024 02:30:58</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>21-05-2024 12:59:47</td><td>Siddhesh Chavan</td><td>Work Pending</td><td>New dvr install working done.6 TB HDD install.9 camera working 3 camera not working. Dvr online pending</td><td></td></tr><tr><td>21-05-2024 11:05:36</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>19-04-2024 04:20:44</td><td>Siddhesh Chavan</td><td>Work Pending</td><td>kg section 6 camera issue resolved also ok working done but ond dvr issue bcz dvr continue restart. and dvr remove and take to office with hdd and power adapter and school main gate camera blur issue resolved</td><td></td></tr><tr><td>19-04-2024 10:09:33</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	21-05-2024 05:28:04	Siddhesh Chavan	Completed		-	21-05-2024 02:30:58	Siddhesh Chavan	New		-	21-05-2024 12:59:47	Siddhesh Chavan	Work Pending	New dvr install working done.6 TB HDD install.9 camera working 3 camera not working. Dvr online pending		21-05-2024 11:05:36	Siddhesh Chavan	New		-	19-04-2024 04:20:44	Siddhesh Chavan	Work Pending	kg section 6 camera issue resolved also ok working done but ond dvr issue bcz dvr continue restart. and dvr remove and take to office with hdd and power adapter and school main gate camera blur issue resolved		19-04-2024 10:09:33	Siddhesh Chavan	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	24-06-2024 11:12:20	Neeraj Chauhan	1.Nvr 156 one ip camera issue resolved camera side power cable reaction 2.dvr 157 Main gate camera reconnection and box change 3.dvr 158 class room camera issue resolved dvr side reconnection 4.159 new lift camera power supply on and camera issue resolved 5.161 camera 2 and 8 disturbance issue resolved 6. Dvr 163 2 camera disturbance issue resolved 7.165 pending 8.kg section ip camera working ok 9. New ip camera sifting done
	20-06-2024 12:35:14	Neeraj Chauhan	4/4 box 5 nos install and lift camera check power supply issue and out side 1 camera pipe fittings and 3 Camera angle set