




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support :** | **W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE1095</b>																														
<b>Priority :</b>	High																													
<b>Created By :</b>	Admin - Apurva Vajaria																													
<b>Complaint Mob. No. :</b>	9930943918																													
<b>Technician Name :</b>	Yogesh Desai		<b>Technician Mobile :</b>	8080922963																										
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	07-02-2020 11:11:02																											
<b>Vendor Details :</b>																														
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon																									
<b>Address :</b>																														
Mumbai , , , , Maharashtra																														
<b>AMC Details :</b>																														
Expiry Date :	31-03-2020 12:00:00		Type :	Non-Comprehensive																										
<b>Product Name :</b>	Ppm																													
<b>Complain :</b>	PPm for the month of feb 2020																													
<b>Technician Comment :</b>	ppm done cleaning of camera lens and DVR rack cleaned with blower machine check list has been filled with recording days ip address and DVR are online																													
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																													
<b>Remark :</b>	ppm done cleaning of camera lens and DVR rack cleaned with blower machine check list has been filled with recording days ip address and DVR are online																													
<b>Status History :</b>	<table border="1"> <thead> <tr> <th>Date Time</th> <th>Technician Name</th> <th>Status</th> <th>Remark</th> <th>Sign</th> </tr> </thead> <tbody> <tr> <td>07-02-2020 08:13:15</td> <td>YogeshDesai</td> <td>Completed</td> <td>ppm done cleaning of camera lens and DVR rack cleaned with blower machine check list has been filled with recording days ip address and DVR are online</td> <td></td> </tr> <tr> <td>07-02-2020 06:46:18</td> <td>YogeshDesai</td> <td>New</td> <td></td> <td>-</td> </tr> <tr> <td>07-02-2020 11:11:09</td> <td>YogeshDesai</td> <td>New</td> <td></td> <td>-</td> </tr> <tr> <td>07-02-2020 11:11:02</td> <td>YogeshDesai</td> <td>New</td> <td></td> <td>-</td> </tr> </tbody> </table>					Date Time	Technician Name	Status	Remark	Sign	07-02-2020 08:13:15	YogeshDesai	Completed	ppm done cleaning of camera lens and DVR rack cleaned with blower machine check list has been filled with recording days ip address and DVR are online		07-02-2020 06:46:18	YogeshDesai	New		-	07-02-2020 11:11:09	YogeshDesai	New		-	07-02-2020 11:11:02	YogeshDesai	New		-
Date Time	Technician Name	Status	Remark	Sign																										
07-02-2020 08:13:15	YogeshDesai	Completed	ppm done cleaning of camera lens and DVR rack cleaned with blower machine check list has been filled with recording days ip address and DVR are online																											
07-02-2020 06:46:18	YogeshDesai	New		-																										
07-02-2020 11:11:09	YogeshDesai	New		-																										
07-02-2020 11:11:02	YogeshDesai	New		-																										
<b>Previous Complain History :</b>	<table border="1"> <thead> <tr> <th>Date Time</th> <th>Technician Name</th> <th>Remark</th> </tr> </thead> <tbody> <tr> <td>04-07-2020 11:17:07</td> <td>AnilYadav</td> <td>1) 10 dvr and 5 IP camera again and again offline issue solved. 2) 2 IP cameras not working complain solve also. 3) 1 IP camera IP find out after 8ch NVR in added. 4) one IP camera password reset after add in NVR.</td> </tr> <tr> <td>05-06-2020 02:45:49</td> <td>Siddhesh Chavan</td> <td>Remove fisheye camera and nvr.....</td> </tr> </tbody> </table>					Date Time	Technician Name	Remark	04-07-2020 11:17:07	AnilYadav	1) 10 dvr and 5 IP camera again and again offline issue solved. 2) 2 IP cameras not working complain solve also. 3) 1 IP camera IP find out after 8ch NVR in added. 4) one IP camera password reset after add in NVR.	05-06-2020 02:45:49	Siddhesh Chavan	Remove fisheye camera and nvr.....																
Date Time	Technician Name	Remark																												
04-07-2020 11:17:07	AnilYadav	1) 10 dvr and 5 IP camera again and again offline issue solved. 2) 2 IP cameras not working complain solve also. 3) 1 IP camera IP find out after 8ch NVR in added. 4) one IP camera password reset after add in NVR.																												
05-06-2020 02:45:49	Siddhesh Chavan	Remove fisheye camera and nvr.....																												