




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10916																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9930943918																								
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444																					
Ticket Type :	Complain	Date & Time :	20-02-2024 11:12:14																						
Vendor Details :																									
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	31-03-2021 12:00:00		Type :	Non-Comprehensive																					
Product Name :	CCTV																								
Complain :	DVR 158 1st floor 5 cameras off issue																								
Technician Comment :	5 camera off issue resolved working ok 1 power supply faulty 1 new power supply install all working and 2 camera angle seting done																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	5 camera off issue resolved working ok 1 power supply faulty 1 new power supply install all working and 2 camera angle seting done																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-02-2024 11:35:51</td><td>Sonu Kumar</td><td>Completed</td><td>5 camera off issue resolved working ok 1 power supply faulty 1 new power supply install all working and 2 camera angle seting done</td><td></td></tr><tr><td>21-02-2024 10:19:17</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>20-02-2024 11:34:26</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	21-02-2024 11:35:51	Sonu Kumar	Completed	5 camera off issue resolved working ok 1 power supply faulty 1 new power supply install all working and 2 camera angle seting done		21-02-2024 10:19:17	Sonu Kumar	New		-	20-02-2024 11:34:26	Sonu Kumar	New		-
Date Time	Technician Name	Status	Remark	Sign																					
21-02-2024 11:35:51	Sonu Kumar	Completed	5 camera off issue resolved working ok 1 power supply faulty 1 new power supply install all working and 2 camera angle seting done																						
21-02-2024 10:19:17	Sonu Kumar	New		-																					
20-02-2024 11:34:26	Sonu Kumar	New		-																					
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>05-03-2024 01:04:46</td><td>Atique Salmani</td><td>There is shorting one outside camera so reconnection done camera end all working ok also dvr beep sound off due to vedeo loss now all working ok.</td></tr><tr><td>01-03-2024 10:13:03</td><td>Atique Salmani</td><td>01.03.2024 - Ravi visited and Bus no. 10 recording given work done and 02.03.2024 ateeq bhai visited MDVR installed in the bus</td></tr></tbody></table>					Date Time	Technician Name	Remark	05-03-2024 01:04:46	Atique Salmani	There is shorting one outside camera so reconnection done camera end all working ok also dvr beep sound off due to vedeo loss now all working ok.	01-03-2024 10:13:03	Atique Salmani	01.03.2024 - Ravi visited and Bus no. 10 recording given work done and 02.03.2024 ateeq bhai visited MDVR installed in the bus											
Date Time	Technician Name	Remark																							
05-03-2024 01:04:46	Atique Salmani	There is shorting one outside camera so reconnection done camera end all working ok also dvr beep sound off due to vedeo loss now all working ok.																							
01-03-2024 10:13:03	Atique Salmani	01.03.2024 - Ravi visited and Bus no. 10 recording given work done and 02.03.2024 ateeq bhai visited MDVR installed in the bus																							