Vallabh Enterprises

Service Status Details : VE1089					
Priority :	High				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9930943918				
Technician Name :	Sachin Pawar		**Technician Mobile :**	8080922981	
Ticket Type :	Complain	**Date & Time :**	05-02-2020 04:42:45		
Vendor Details :					
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	31-03-2020 12:00:00		Type :	Non-Comprehensive	
Product Name :	CCTV				
Complain :	HDD not detecting in Bus No : 3				
Technician Comment :	bus 3 hdd is changed with spare one and faulty hdd is bring to office				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	bus 3 hdd is changed with spare one and faulty hdd is bring to office				

Status History :

Date Time	Technician Name	Status	Remark	Sign
06-02-2020 11:29:20	SachinPawar	Completed	bus 3 hdd is changed with spare one and faulty hdd is bring to office	
05-02-2020 05:04:16	SachinPawar	New		-
05-02-2020 04:42:46	SachinPawar	New		-

Previous Complain History :

Date Time	Technician Name	Remark
04-07-2020 11:17:07	AnilYadav	1) 10 dvr and 5 IP camera again and again offline issue solved. 2) 2 IP cameras not working complain solve also. 3) 1 IP camera IP find out after 8ch NVR in added. 4) one IP camera password reset after add in NVR.
05-06-2020 02:45:49	Siddhesh Chavan	Remove fisheye camera and nvr.....