




# Vallabh Enterprises

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**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE1088</b>																									
<b>Priority :</b>	High																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9930943918																								
<b>Technician Name :</b>	Sachin Pawar		<b>Technician Mobile :</b>	8080922981																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	05-02-2020 04:41:52																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	31-03-2020 12:00:00		Type :	Non-Comprehensive																					
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	Bus No 7 camera hanging																								
<b>Technician Comment :</b>	camera hanging is resolved also 3 cameras angle to b set																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	camera hanging is resolved also 3 cameras angle to b set																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-02-2020 04:44:55</td><td>SachinPawar</td><td>Completed</td><td>camera hanging is resolved also 3 cameras angle to b set</td><td></td></tr><tr><td>05-02-2020 04:42:03</td><td>SachinPawar</td><td>New</td><td></td><td>-</td></tr><tr><td>05-02-2020 04:41:53</td><td>SachinPawar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	05-02-2020 04:44:55	SachinPawar	Completed	camera hanging is resolved also 3 cameras angle to b set		05-02-2020 04:42:03	SachinPawar	New		-	05-02-2020 04:41:53	SachinPawar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>04-07-2020 11:17:07</td><td>AnilYadav</td><td>1) 10 dvr and 5 IP camera again and again offline issue solved. 2) 2 IP cameras not working complain solve also. 3) 1 IP camera IP find out after 8ch NVR in added. 4) one IP camera password reset after add in NVR.</td></tr><tr><td>05-06-2020 02:45:49</td><td>Siddhesh Chavan</td><td>Remove fisheye camera and nvr.....</td></tr></tbody></table>					Date Time	Technician Name	Remark	04-07-2020 11:17:07	AnilYadav	1) 10 dvr and 5 IP camera again and again offline issue solved. 2) 2 IP cameras not working complain solve also. 3) 1 IP camera IP find out after 8ch NVR in added. 4) one IP camera password reset after add in NVR.	05-06-2020 02:45:49	Siddhesh Chavan	Remove fisheye camera and nvr.....											
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