




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10578																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9930943918																			
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																
Ticket Type :	Complain	Date & Time :	18-01-2024 10:59:35																	
Vendor Details :																				
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	31-03-2021 12:00:00		Type :	Non-Comprehensive																
Product Name :	CCTV																			
Complain :	DVR 159 (3rd Floor) IP Camera not working Terrace PTZ and DVR 165 (Ground Floor back) Camera 5 not clear JBC Ground																			
Technician Comment :	Ptz camera issue resolved by both side crimping done and ptz ip is 192.168.2.244 Password admin@123 And cable is on 3 floor rack with non Poe swich and back side camera waves issue resolved by changed new BNC connector And buses parking one camera angel mismatch bec some grill keep there so anges mismatch .																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	Ptz camera issue resolved by both side crimping done and ptz ip is 192.168.2.244 Password admin@123 And cable is on 3 floor rack with non Poe swich and back side camera waves issue resolved by changed new BNC connector And buses parking one camera angel mismatch bec some grill keep there so anges mismatch .																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-01-2024 05:48:17</td><td>Atique Salmani</td><td>Completed</td><td>Ptz camera issue resolved by both side crimping done and ptz ip is 192.168.2.244 Password admin@123 And cable is on 3 floor rack with non Poe swich and back side camera waves issue resolved by changed new BNC connector And buses parking one camera angel mismatch bec some grill keep there so anges mismatch .</td><td></td></tr><tr><td>18-01-2024 10:59:47</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	18-01-2024 05:48:17	Atique Salmani	Completed	Ptz camera issue resolved by both side crimping done and ptz ip is 192.168.2.244 Password admin@123 And cable is on 3 floor rack with non Poe swich and back side camera waves issue resolved by changed new BNC connector And buses parking one camera angel mismatch bec some grill keep there so anges mismatch .		18-01-2024 10:59:47	Atique Salmani	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	10-01-2024 01:36:46	PravinJagade	1)DVR 163 Camera 16 getting on off issue resolve. 1 BNC and dc change.Playground side camera near back gate 2)DVR 163 camera no. 15 suddenly going off and on issue resolve 3)DVR 161 camera disturbance issue resolve. And back gate side 3 camera angle setting done
	10-01-2024 11:21:49		