




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10507																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9930943918																			
Technician Name :	Pravin Jagade		Technician Mobile :	7262044153																
Ticket Type :	Complain	Date & Time :	10-01-2024 01:36:46																	
Vendor Details :																				
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	31-03-2021 12:00:00		Type :	Non-Comprehensive																
Product Name :	CCTV																			
Complain :	1)DVR 163 Camera 16 getting on off Playground side camera near back gate 2)DVR 163 camera no. 15 suddenly going off and on 3)DVR 161 camera no. 2 camera disturbance issue																			
Technician Comment :	1)DVR 163 Camera 16 getting on off issue resolve. 1 BNC and dc change.Playground side camera near back gate 2)DVR 163 camera no. 15 suddenly going off and on issue resolve 3)DVR 161 camera disturbance issue resolve. And back gate side 3 camera angle setting done																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	1)DVR 163 Camera 16 getting on off issue resolve. 1 BNC and dc change.Playground side camera near back gate 2)DVR 163 camera no. 15 suddenly going off and on issue resolve 3)DVR 161 camera disturbance issue resolve. And back gate side 3 camera angle setting done																			
Status History :	<table><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr><tr><td>11-01-2024 12:06:25</td><td>PravinJagade</td><td>Completed</td><td>1)DVR 163 Camera 16 getting on off issue resolve. 1 BNC and dc change.Playground side camera near back gate 2)DVR 163 camera no. 15 suddenly going off and on issue resolve 3)DVR 161 camera disturbance issue resolve. And back gate side 3 camera angle setting done</td><td></td></tr><tr><td>10-01-2024 06:50:51</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></table>					Date Time	Technician Name	Status	Remark	Sign	11-01-2024 12:06:25	PravinJagade	Completed	1)DVR 163 Camera 16 getting on off issue resolve. 1 BNC and dc change.Playground side camera near back gate 2)DVR 163 camera no. 15 suddenly going off and on issue resolve 3)DVR 161 camera disturbance issue resolve. And back gate side 3 camera angle setting done		10-01-2024 06:50:51	PravinJagade	New		-
Date Time	Technician Name	Status	Remark	Sign																
11-01-2024 12:06:25	PravinJagade	Completed	1)DVR 163 Camera 16 getting on off issue resolve. 1 BNC and dc change.Playground side camera near back gate 2)DVR 163 camera no. 15 suddenly going off and on issue resolve 3)DVR 161 camera disturbance issue resolve. And back gate side 3 camera angle setting done																	
10-01-2024 06:50:51	PravinJagade	New		-																

Previous Complain History :	Date Time	Technician Name	Remark
	10-01-2024 11:21:49		
	06-01-2024 03:44:08	Atique Salmani	Dvr nmbr 153 issue resolved by used new pachcode with 2 tk 45 connector used And kg section one outdoor camera off so coming beep sound changed BNC dc from camera end issue resolved working ok.