

Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1024																																			
Priority :	High																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9930943918																																		
Technician Name :	Mahindra Prajapati		Technician Mobile :	7678020599																															
Ticket Type :	Complain	Date & Time :	31-01-2020 09:53:06																																
Vendor Details :																																			
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	31-03-2020 12:00:00		Type :	Non-Comprehensive																															
Product Name :	CCTV																																		
Complain :	1 bullet camera with supply																																		
Technician Comment :	1 camera installation and (4+4)box																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	1 camera installation and (4+4)box																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>04-02-2020 10:10:25</td><td>MahindraPrajapati</td><td>Completed</td><td>1 camera installation and (4+4)box</td><td></td></tr><tr><td>03-02-2020 10:15:33</td><td>MahindraPrajapati</td><td>New</td><td></td><td>-</td></tr><tr><td>31-01-2020 10:59:25</td><td>MahindraPrajapati</td><td>Client Side</td><td>not allowed to work in school function going on..</td><td></td></tr><tr><td>31-01-2020 10:56:15</td><td>MahindraPrajapati</td><td>New</td><td></td><td>-</td></tr><tr><td>31-01-2020 09:53:07</td><td>MahindraPrajapati</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	04-02-2020 10:10:25	MahindraPrajapati	Completed	1 camera installation and (4+4)box		03-02-2020 10:15:33	MahindraPrajapati	New		-	31-01-2020 10:59:25	MahindraPrajapati	Client Side	not allowed to work in school function going on..		31-01-2020 10:56:15	MahindraPrajapati	New		-	31-01-2020 09:53:07	MahindraPrajapati	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>04-07-2020 11:17:07</td><td>AnilYadav</td><td>1) 10 dvr and 5 IP camera again and again offline issue solved. 2) 2 IP cameras not working complain solve also. 3) 1 IP camera IP find out after 8ch NVR in added. 4) one IP camera password reset after add in NVR.</td></tr><tr><td>05-06-2020 02:45:49</td><td>Siddhesh Chavan</td><td>Remove fisheye camera and nvr.....</td></tr></tbody></table>					Date Time	Technician Name	Remark	04-07-2020 11:17:07	AnilYadav	1) 10 dvr and 5 IP camera again and again offline issue solved. 2) 2 IP cameras not working complain solve also. 3) 1 IP camera IP find out after 8ch NVR in added. 4) one IP camera password reset after add in NVR.	05-06-2020 02:45:49	Siddhesh Chavan	Remove fisheye camera and nvr.....																					
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