




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1022																																																																	
Priority :	High																																																																
Created By :	Admin - Apurva Vajaria																																																																
Complaint Mob. No. :	9930943918																																																																
Technician Name :	Sachin Pawar		Technician Mobile :	8080922981																																																													
Ticket Type :	Complain	Date & Time :	30-01-2020 05:50:42																																																														
Vendor Details :																																																																	
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon																																																												
Address :																																																																	
Mumbai , , , , Maharashtra																																																																	
AMC Details :																																																																	
Expiry Date :	31-03-2020 12:00:00		Type :	Non-Comprehensive																																																													
Product Name :	CCTV																																																																
Complain :	mdvr NEED TO install in Bus No: 13																																																																
Technician Comment :	no ip status on mobile dvr																																																																
Complain Operator :	Desktop - Apurva Vajaria																																																																
Remark :	no ip status on mobile dvr bus no:- 1, 6 and 10 issue solved now working properly. bus no 13 ip issue soo its online pending. Repair m dvr at bus no 13 is installed One camera is not working at bus need to change																																																																
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-02-2020 01:59:29</td><td>SachinPawar</td><td>Completed</td><td></td><td>-</td></tr><tr><td>19-02-2020 06:48:53</td><td>SachinPawar</td><td>New</td><td></td><td>-</td></tr><tr><td>11-02-2020 01:53:31</td><td>SachinPawar</td><td>Awaiting Spares</td><td></td><td>-</td></tr><tr><td>11-02-2020 01:41:15</td><td>SachinPawar</td><td>New</td><td></td><td>-</td></tr><tr><td>05-02-2020 04:00:06</td><td>SachinPawar</td><td>Awaiting Spares</td><td></td><td>-</td></tr><tr><td>05-02-2020 04:00:01</td><td>SachinPawar</td><td>New</td><td></td><td>-</td></tr><tr><td>04-02-2020 10:18:58</td><td>SachinPawar</td><td>Work Pending</td><td></td><td>-</td></tr><tr><td>04-02-2020 10:08:32</td><td>SachinPawar</td><td>Completed</td><td>no ip status on mobile dvr</td><td></td></tr><tr><td>01-02-2020 10:38:09</td><td>SachinPawar</td><td>New</td><td></td><td>-</td></tr><tr><td>30-01-2020 06:10:16</td><td>SachinPawar</td><td>New</td><td></td><td>-</td></tr><tr><td>30-01-2020 05:50:42</td><td>SachinPawar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	20-02-2020 01:59:29	SachinPawar	Completed		-	19-02-2020 06:48:53	SachinPawar	New		-	11-02-2020 01:53:31	SachinPawar	Awaiting Spares		-	11-02-2020 01:41:15	SachinPawar	New		-	05-02-2020 04:00:06	SachinPawar	Awaiting Spares		-	05-02-2020 04:00:01	SachinPawar	New		-	04-02-2020 10:18:58	SachinPawar	Work Pending		-	04-02-2020 10:08:32	SachinPawar	Completed	no ip status on mobile dvr		01-02-2020 10:38:09	SachinPawar	New		-	30-01-2020 06:10:16	SachinPawar	New		-	30-01-2020 05:50:42	SachinPawar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	04-07-2020 11:17:07	AnilYadav	1) 10 dvr and 5 IP camera again and again offline issue solved. 2) 2 IP cameras not working complain solve also. 3) 1 IP camera IP find out after 8ch NVR in added. 4) one IP camera password reset after add in NVR.
	05-06-2020 02:45:49	Siddhesh Chavan	Remove fisheye camera and nvr.....