




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10152																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9930943918																			
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																
Ticket Type :	Complain	Date & Time :	29-11-2023 12:48:15																	
Vendor Details :																				
Company Name/Client Name :	St Joseph	Customer's Mobile :	9930943918	Name :	Levon															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	31-03-2021 12:00:00		Type :	Non-Comprehensive																
Product Name :	CCTV																			
Complain :	1)DVR 154 - 3rd floor dVR not in network issue 2)DVR 157 - camera no. 5 disturbance issue 3)Bus no. 3 hdd need to install 4)DVR 155 - 3rd floor camera no. 13 need to find																			
Technician Comment :	1)bus no 3 DVR HDD change ane install new 1TB HDD and old 1TB take to manoj sir 2) 154 DVR offline issue resoved new RJ45 to RJ45 pachcod install and DVR online done 3) DVR 157 camera no 5 video issue resoved camera side recontion 4)DVR 155 one port issue and 159 13 no port working ok																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	1)bus no 3 DVR HDD change ane install new 1TB HDD and old 1TB take to manoj sir 2) 154 DVR offline issue resoved new RJ45 to RJ45 pachcod install and DVR online done 3) DVR 157 camera no 5 video issue resoved camera side recontion 4)DVR 155 one port issue and 159 13 no port working ok																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>29-11-2023 03:59:41</td><td>Siddhesh Chavan</td><td>Completed</td><td>1)bus no 3 DVR HDD change ane install new 1TB HDD and old 1TB take to manoj sir 2) 154 DVR offline issue resoved new RJ45 to RJ45 pachcod install and DVR online done 3) DVR 157 camera no 5 video issue resoved camera side recontion 4)DVR 155 one port issue and 159 13 no port working ok</td><td></td></tr><tr><td>29-11-2023 12:48:22</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	29-11-2023 03:59:41	Siddhesh Chavan	Completed	1)bus no 3 DVR HDD change ane install new 1TB HDD and old 1TB take to manoj sir 2) 154 DVR offline issue resoved new RJ45 to RJ45 pachcod install and DVR online done 3) DVR 157 camera no 5 video issue resoved camera side recontion 4)DVR 155 one port issue and 159 13 no port working ok		29-11-2023 12:48:22	Siddhesh Chavan	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	02-12-2023 11:01:18	Sonu Kumar	
	01-12-2023 11:25:22	Sonu Kumar	1st floor room no 3 camera add NVR in 5th floor and kg dvr offline issue resolved working ok and kg dvr no 2 CMOS battery