




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE3397 | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|---|--|---|-----------|-----------|-----------------|--------|---------------------|--------------|---|---------------------|----------------|--|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| Priority : | High | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9820052929 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Siddhesh Chavan | | Technician Mobile : | 8080922985 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 09-07-2021 01:58:17 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Multivision Technologies | Customer's Mobile : | 9820052929 | Name : | Lalit Sir | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | VDP | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | site - sethia lobby panel connectivity issue | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | lobby panel off issue resolved on lobby panel and flat to lobby issue resolved lobby panel key pad issue | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | lobby panel off issue resolved on lobby panel and flat to lobby issue resolved lobby panel key pad issue | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>09-07-2021 05:35:11</td><td>Siddhesh Chavan</td><td>Completed</td><td>lobby panel off issue resolved on lobby panel and flat to lobby issue resolved lobby panel key pad issue</td><td></td></tr><tr><td>09-07-2021 01:58:39</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>09-07-2021 01:58:17</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 09-07-2021 05:35:11 | Siddhesh Chavan | Completed | lobby panel off issue resolved on lobby panel and flat to lobby issue resolved lobby panel key pad issue |  | 09-07-2021 01:58:39 | Siddhesh Chavan | New | | - | 09-07-2021 01:58:17 | Siddhesh Chavan | New | | - |
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| 09-07-2021 01:58:17 | Siddhesh Chavan | New | | - | | | | | | | | | | | | | | | | | | | | | |
| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>30-06-2021 12:38:28</td><td>Ravi Rajbhar</td><td>[30/06, 12:30] Hi: B 1601 B 1902 B 103 B 1503 C 1603 D 2002 : A 2102 intercom issue resolved with cable check</td></tr><tr><td>04-06-2021 10:24:12</td><td>Atique Salmani</td><td>vdp issue resolved working ok find out the cable and reconection all working ok.</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 30-06-2021 12:38:28 | Ravi Rajbhar | [30/06, 12:30] Hi: B 1601 B 1902 B 103 B 1503 C 1603 D 2002 : A 2102 intercom issue resolved with cable check | 04-06-2021 10:24:12 | Atique Salmani | vdp issue resolved working ok find out the cable and reconection all working ok. | | | | | | | | | | | |
| Date Time | Technician Name | Remark | | | | | | | | | | | | | | | | | | | | | | | |
| 30-06-2021 12:38:28 | Ravi Rajbhar | [30/06, 12:30] Hi: B 1601 B 1902 B 103 B 1503 C 1603 D 2002 : A 2102 intercom issue resolved with cable check | | | | | | | | | | | | | | | | | | | | | | | |
| 04-06-2021 10:24:12 | Atique Salmani | vdp issue resolved working ok find out the cable and reconection all working ok. | | | | | | | | | | | | | | | | | | | | | | | |