

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE12590</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                |                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |            |                                                                                       |                                                                                       |                     |                  |     |  |   |
|-----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|---------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|------|---------------------|---------------------|------------|---------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                |                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |            |                                                                                       |                                                                                       |                     |                  |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                |                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |            |                                                                                       |                                                                                       |                     |                  |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9820052929                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                |                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |            |                                                                                       |                                                                                       |                     |                  |     |  |   |
| <b>Technician Name :</b>                | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                | <b>Technician Mobile :</b>                                                            | 9168762949                                                                            |           |           |                 |        |                     |      |                     |                     |            |                                                                                       |                                                                                       |                     |                  |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>Date &amp; Time :</b>       | 30-08-2024 12:58:58                                                                   |                                                                                       |           |           |                 |        |                     |      |                     |                     |            |                                                                                       |                                                                                       |                     |                  |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                |                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |            |                                                                                       |                                                                                       |                     |                  |     |  |   |
| <b>Company Name/Client Name :</b>       | Multivision Technologies                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>Customer's Mobile :</b>     | 9820052929                                                                            | <b>Name :</b>                                                                         | Lalit Sir |           |                 |        |                     |      |                     |                     |            |                                                                                       |                                                                                       |                     |                  |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                |                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |            |                                                                                       |                                                                                       |                     |                  |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                |                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |            |                                                                                       |                                                                                       |                     |                  |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                |                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |            |                                                                                       |                                                                                       |                     |                  |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                | <b>Type :</b>                                                                         |                                                                                       |           |           |                 |        |                     |      |                     |                     |            |                                                                                       |                                                                                       |                     |                  |     |  |   |
| <b>Product Name :</b>                   | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                |                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |            |                                                                                       |                                                                                       |                     |                  |     |  |   |
| <b>Complain :</b>                       | flat no. b-1203 VDP issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                |                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |            |                                                                                       |                                                                                       |                     |                  |     |  |   |
| <b>Technician Comment :</b>             | Replace indoor unit and new indoor bracket installed pay charge for bracket of 500rs.                                                                                                                                                                                                                                                                                                                                                                                                                                |                                |                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |            |                                                                                       |                                                                                       |                     |                  |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                |                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |            |                                                                                       |                                                                                       |                     |                  |     |  |   |
| <b>Remark :</b>                         | Replace indoor unit and new indoor bracket installed pay charge for bracket of 500rs.                                                                                                                                                                                                                                                                                                                                                                                                                                |                                |                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |            |                                                                                       |                                                                                       |                     |                  |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-09-2024 11:41:58</td><td>Rahul Mhapralkar</td><td>Completed</td><td>Replace indoor unit and new indoor bracket installed pay charge for bracket of 500rs.</td><td></td></tr><tr><td>02-09-2024 11:33:13</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                |                                                                                       |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign | 02-09-2024 11:41:58 | Rahul Mhapralkar    | Completed  | Replace indoor unit and new indoor bracket installed pay charge for bracket of 500rs. |  | 02-09-2024 11:33:13 | Rahul Mhapralkar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Status                         | Remark                                                                                | Sign                                                                                  |           |           |                 |        |                     |      |                     |                     |            |                                                                                       |                                                                                       |                     |                  |     |  |   |
| 02-09-2024 11:41:58                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Completed                      | Replace indoor unit and new indoor bracket installed pay charge for bracket of 500rs. |  |           |           |                 |        |                     |      |                     |                     |            |                                                                                       |                                                                                       |                     |                  |     |  |   |
| 02-09-2024 11:33:13                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                            |                                                                                       | -                                                                                     |           |           |                 |        |                     |      |                     |                     |            |                                                                                       |                                                                                       |                     |                  |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-09-2024 01:20:48</td><td></td><td></td></tr><tr><td>23-08-2024 12:50:32</td><td>MayurYadav</td><td>Screen date time settings done</td></tr></tbody></table>                                                                                                                                                                                                                                                |                                |                                                                                       |                                                                                       |           | Date Time | Technician Name | Remark | 06-09-2024 01:20:48 |      |                     | 23-08-2024 12:50:32 | MayurYadav | Screen date time settings done                                                        |                                                                                       |                     |                  |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Remark                         |                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |            |                                                                                       |                                                                                       |                     |                  |     |  |   |
| 06-09-2024 01:20:48                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                |                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |            |                                                                                       |                                                                                       |                     |                  |     |  |   |
| 23-08-2024 12:50:32                     | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Screen date time settings done |                                                                                       |                                                                                       |           |           |                 |        |                     |      |                     |                     |            |                                                                                       |                                                                                       |                     |                  |     |  |   |