







Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE2336																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9820423795																																		
Technician Name :	Rishi Desai	Technician Mobile :	8369234074																																
Ticket Type :	Call Basis	Date & Time :	03-12-2020 10:09:38																																
Vendor Details :																																			
Company Name/Client Name :	Shoppers Stop Ltd - Malad	Customer's Mobile :	9820423795	Name :	Kulkarni Sir																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	CCTV																																		
Complain :	1 dvr recording issue																																		
Technician Comment :	Installed 6TB HDD , 16 Ch dvr , with 16Fps and 768 variable bit rate, 16 cameras are working ok. Dvr password admin@123. date and time also checked.																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	Installed 6TB HDD , 16 Ch dvr , with 16Fps and 768 variable bit rate, 16 cameras are working ok. Dvr password admin@123. date and time also checked.																																		
Status History :	<table border="1"> <thead> <tr> <th>Date Time</th> <th>Technician Name</th> <th>Status</th> <th>Remark</th> <th>Sign</th> </tr> </thead> <tbody> <tr> <td>05-03-2021 06:23:44</td> <td>RishiDesai</td> <td>Completed</td> <td>Installed 6TB HDD , 16 Ch dvr , with 16Fps and 768 variable bit rate, 16 cameras are working ok. Dvr password admin@123. date and time also checked.</td> <td></td> </tr> <tr> <td>05-03-2021 03:33:47</td> <td>RishiDesai</td> <td>New</td> <td></td> <td>-</td> </tr> <tr> <td>03-12-2020 02:16:56</td> <td>RishiDesai</td> <td>Client Side</td> <td>SSL malad had disk and DVR both are faulty there is no recording symbol or recording till date</td> <td></td> </tr> <tr> <td>03-12-2020 10:10:19</td> <td>RishiDesai</td> <td>New</td> <td></td> <td>-</td> </tr> <tr> <td>03-12-2020 10:09:38</td> <td>RishiDesai</td> <td>New</td> <td></td> <td>-</td> </tr> </tbody> </table>					Date Time	Technician Name	Status	Remark	Sign	05-03-2021 06:23:44	RishiDesai	Completed	Installed 6TB HDD , 16 Ch dvr , with 16Fps and 768 variable bit rate, 16 cameras are working ok. Dvr password admin@123. date and time also checked.		05-03-2021 03:33:47	RishiDesai	New		-	03-12-2020 02:16:56	RishiDesai	Client Side	SSL malad had disk and DVR both are faulty there is no recording symbol or recording till date		03-12-2020 10:10:19	RishiDesai	New		-	03-12-2020 10:09:38	RishiDesai	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	05-05-2023 10:08:07	Shiva Meena	
	21-03-2023 11:21:20	Shiva Meena	