

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8432																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9820606496																			
Technician Name :	Kalpesh Subhash Gurav		Technician Mobile :	8879684054																
Ticket Type :	Complain	Date & Time :	26-05-2023 04:47:39																	
Vendor Details :																				
Company Name/Client Name :	Samet Sikhar Mahal Society	Customer's Mobile :	9820606496	Name :	Kothari															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	VDP																			
Complain :	flat no 503 faulty return																			
Technician Comment :	VDP And Out Door Camera Faulty and return back																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	VDP And Out Door Camera Faulty and return back																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>26-05-2023 05:21:12</td><td>Kalpesh SubhashGurav</td><td>Client Side</td><td>VDP And Out Door Camera Faulty and return back</td><td></td></tr><tr><td>26-05-2023 04:47:59</td><td>Kalpesh SubhashGurav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	26-05-2023 05:21:12	Kalpesh SubhashGurav	Client Side	VDP And Out Door Camera Faulty and return back		26-05-2023 04:47:59	Kalpesh SubhashGurav	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	26-05-2023 04:49:21	Kalpesh SubhashGurav	VDP Faulty and return back
	24-03-2023 11:11:00	Siddhesh Chavan	24.03.2023 - Kalpesh and Prashant old - 1303 indoor screen speaker issue screen removed for repair 1304 audio issue(Lobby panel side) 201 - dingdong bell video issue resolved 902 - ok, 1502 - ok, 1601 - visit tomorrow, 703 - ok 101/102/103/104 - no video need to be check distributor lobby 503 - indoor screen audio issue screen and bell both removed and send office for repair 303- ok lobby panel keypad issue, 1901 - door lock, 1904 - door lock, 1801 - door lock, 1803 - lobby panel no video, 1804 - lobby panel no video, 1701 - no video lobby, 1703 - ok, 1202 - door lock, 702 -ok, 504 - ok, 402 - door lock, 404 -ok 27.03.2023 - siddhesh and kalpesh visited - Also flats lobby video issue 101, 102, 103, 104 - lobby video issue resolved 1803, 1804, 1701 - lobby cable issue 1901 - lobby video and outdoor video issue resolved 1904, 1801, 1601, 402 - door lock, 1304 - voice working ok, 1202 - lobby video working mic slow voice.