

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7948																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9820606496																													
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																										
Ticket Type :	Complain	Date & Time :	24-03-2023 11:11:00																											
Vendor Details :																														
Company Name/Client Name :	Samet Sikhar Mahal Society	Customer's Mobile :	9820606496	Name :	Kothari																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	VDP																													
Complain :	15-20 flats vdp issue																													
Technician Comment :																														
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	24.03.2023 - Kalpesh and Prashant old - 1303 indoor screen speaker issue screen removed for repair 1304 audio issue(Lobby panel side) 201 - dingdong bell video issue resolved 902 - ok, 1502 - ok, 1601 - visit tomorrow, 703 - ok 101/102/103/104 - no video need to be check distributor lobby 503 - indoor screen audio issue screen and bell both removed and send office for repair 303- ok lobby panel keypad issue, 1901 - door lock, 1904 - door lock, 1801 - door lock, 1803 - lobby panel no video, 1804 - lobby panel no video, 1701 - no video lobby, 1703 - ok, 1202 - door lock, 702 -ok, 504 - ok, 402 - door lock, 404 -ok 27.03.2023 - siddhesh and kalpesh visited - Also flats lobby video issue 101, 102, 103, 104 - lobby video issue resolved 1803, 1804, 1701 - lobby cable issue 1901 - lobby video and outdoor video issue resolved 1904, 1801, 1601, 402 - door lock, 1304 - voice working ok, 1202 - lobby video working mic slow voice.																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-04-2023 03:44:28</td><td>Siddhesh Chavan</td><td>Completed</td><td></td><td>-</td></tr><tr><td>11-04-2023 10:35:25</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>27-03-2023 02:01:35</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>24-03-2023 11:11:14</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	15-04-2023 03:44:28	Siddhesh Chavan	Completed		-	11-04-2023 10:35:25	Siddhesh Chavan	New		-	27-03-2023 02:01:35	Siddhesh Chavan	New		-	24-03-2023 11:11:14	Siddhesh Chavan	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>07-02-2023 10:22:04</td><td>Siddhesh Chavan</td><td>1004 install new vdp and lobby video working .</td></tr><tr><td>24-01-2023 05:54:53</td><td>Siddhesh Chavan</td><td>vdp bell issue resolved because vdp side do not disturab enable and satting disable and working ok and lobby cable issue</td></tr></tbody></table>					Date Time	Technician Name	Remark	07-02-2023 10:22:04	Siddhesh Chavan	1004 install new vdp and lobby video working .	24-01-2023 05:54:53	Siddhesh Chavan	vdp bell issue resolved because vdp side do not disturab enable and satting disable and working ok and lobby cable issue																
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