

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE7449</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                          |                                                            |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                          |                     |                 |                                                                   |                                                                                       |                     |                 |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------|---------------------------------------------------------------------------------------|---------|-----------|-----------------|--------|---------------------|-----------------|--------------------------------------------------------------------------------------------------------------------------|---------------------|-----------------|-------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                          |                                                            |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                          |                     |                 |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                          |                                                            |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                          |                     |                 |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820606496                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                          |                                                            |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                          |                     |                 |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                          | <b>Technician Mobile :</b>                                 | 8080922985                                                                            |         |           |                 |        |                     |                 |                                                                                                                          |                     |                 |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Date &amp; Time :</b>                                                                                                 | 24-01-2023 05:53:58                                        |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                          |                     |                 |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                          |                                                            |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                          |                     |                 |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>      | Samdeshekhar Society                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Customer's Mobile :</b>                                                                                               | 9820606496                                                 | <b>Name :</b>                                                                         | Kothari |           |                 |        |                     |                 |                                                                                                                          |                     |                 |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                          |                                                            |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                          |                     |                 |                                                                   |                                                                                       |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                          |                                                            |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                          |                     |                 |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                          |                                                            |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                          |                     |                 |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                          | <b>Type :</b>                                              |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                          |                     |                 |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Product Name :</b>                  | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                          |                                                            |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                          |                     |                 |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Complain :</b>                      | 201 - vdp issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                          |                                                            |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                          |                     |                 |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | vdp working ok lobby video working ok ding dong bell issue                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                          |                                                            |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                          |                     |                 |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                          |                                                            |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                          |                     |                 |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Remark :</b>                        | vdp working ok lobby video working ok ding dong bell issue                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                          |                                                            |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                          |                     |                 |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-01-2023 06:57:20</td><td>Siddhesh Chavan</td><td>Completed</td><td>vdp working ok lobby video working ok ding dong bell issue</td><td></td></tr><tr><td>24-01-2023 05:54:04</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                          |                                                            |                                                                                       |         | Date Time | Technician Name | Status | Remark              | Sign            | 24-01-2023 06:57:20                                                                                                      | Siddhesh Chavan     | Completed       | vdp working ok lobby video working ok ding dong bell issue        |  | 24-01-2023 05:54:04 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Status                                                                                                                   | Remark                                                     | Sign                                                                                  |         |           |                 |        |                     |                 |                                                                                                                          |                     |                 |                                                                   |                                                                                       |                     |                 |     |  |   |
| 24-01-2023 06:57:20                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Completed                                                                                                                | vdp working ok lobby video working ok ding dong bell issue |  |         |           |                 |        |                     |                 |                                                                                                                          |                     |                 |                                                                   |                                                                                       |                     |                 |     |  |   |
| 24-01-2023 05:54:04                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                                                      |                                                            | -                                                                                     |         |           |                 |        |                     |                 |                                                                                                                          |                     |                 |                                                                   |                                                                                       |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>24-01-2023 05:54:53</td><td>Siddhesh Chavan</td><td>vdp bell issue resolved because vdp side do not disturab enable and satting disable and working ok and lobby cable issue</td></tr><tr><td>19-01-2023 11:02:29</td><td>Siddhesh Chavan</td><td>1701 one to working ok and lobby cable issue need to change cable</td></tr></tbody></table>                                    |                                                                                                                          |                                                            |                                                                                       |         | Date Time | Technician Name | Remark | 24-01-2023 05:54:53 | Siddhesh Chavan | vdp bell issue resolved because vdp side do not disturab enable and satting disable and working ok and lobby cable issue | 19-01-2023 11:02:29 | Siddhesh Chavan | 1701 one to working ok and lobby cable issue need to change cable |                                                                                       |                     |                 |     |  |   |
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| 19-01-2023 11:02:29                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 1701 one to working ok and lobby cable issue need to change cable                                                        |                                                            |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                          |                     |                 |                                                                   |                                                                                       |                     |                 |     |  |   |