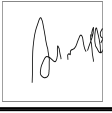
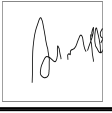
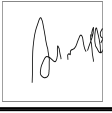


# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4356</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                             |                                                     |                                                                                       |         |           |                 |        |                     |                 |                                              |                     |                 |                                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |              |                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|---------------------------------------------------------------------------------------|---------|-----------|-----------------|--------|---------------------|-----------------|----------------------------------------------|---------------------|-----------------|-----------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|--------------|-----------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                             |                                                     |                                                                                       |         |           |                 |        |                     |                 |                                              |                     |                 |                                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |              |                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                             |                                                     |                                                                                       |         |           |                 |        |                     |                 |                                              |                     |                 |                                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |              |                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820606496                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                             |                                                     |                                                                                       |         |           |                 |        |                     |                 |                                              |                     |                 |                                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |              |                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                             | <b>Technician Mobile :</b>                          | 8080922984                                                                            |         |           |                 |        |                     |                 |                                              |                     |                 |                                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |              |                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date &amp; Time :</b>                                                                                                    | 08-12-2021 03:14:15                                 |                                                                                       |         |           |                 |        |                     |                 |                                              |                     |                 |                                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |              |                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                             |                                                     |                                                                                       |         |           |                 |        |                     |                 |                                              |                     |                 |                                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |              |                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>      | Samdeshekhar Society                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Customer's Mobile :</b>                                                                                                  | 9820606496                                          | <b>Name :</b>                                                                         | Kothari |           |                 |        |                     |                 |                                              |                     |                 |                                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |              |                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                             |                                                     |                                                                                       |         |           |                 |        |                     |                 |                                              |                     |                 |                                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |              |                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                             |                                                     |                                                                                       |         |           |                 |        |                     |                 |                                              |                     |                 |                                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |              |                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                             |                                                     |                                                                                       |         |           |                 |        |                     |                 |                                              |                     |                 |                                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |              |                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                             | <b>Type :</b>                                       |                                                                                       |         |           |                 |        |                     |                 |                                              |                     |                 |                                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |              |                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                             |                                                     |                                                                                       |         |           |                 |        |                     |                 |                                              |                     |                 |                                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |              |                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | 303 bell Ringing in all flats                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                             |                                                     |                                                                                       |         |           |                 |        |                     |                 |                                              |                     |                 |                                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |              |                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | installed vdp after repair and checkd working ok .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                             |                                                     |                                                                                       |         |           |                 |        |                     |                 |                                              |                     |                 |                                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |              |                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                             |                                                     |                                                                                       |         |           |                 |        |                     |                 |                                              |                     |                 |                                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |              |                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | installed vdp after repair and checkd working ok .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                             |                                                     |                                                                                       |         |           |                 |        |                     |                 |                                              |                     |                 |                                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |              |                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table border="1"> <thead> <tr> <th>Date Time</th> <th>Technician Name</th> <th>Status</th> <th>Remark</th> <th>Sign</th> </tr> </thead> <tbody> <tr> <td>23-12-2021 03:56:35</td> <td>Atique Salmani</td> <td>Completed</td> <td>installed vdp after repair and checkd working ok .</td> <td></td> </tr> <tr> <td>23-12-2021 02:36:36</td> <td>Atique Salmani</td> <td>New</td> <td></td> <td>-</td> </tr> <tr> <td>08-12-2021 06:18:06</td> <td>Atique Salmani</td> <td>Work Pending</td> <td>vdp take to office for checking and vdp Power issue</td> <td></td> </tr> <tr> <td>08-12-2021 03:15:45</td> <td>Atique Salmani</td> <td>New</td> <td></td> <td>-</td> </tr> <tr> <td>08-12-2021 03:14:15</td> <td>Atique Salmani</td> <td>New</td> <td></td> <td>-</td> </tr> </tbody> </table> |                                                                                                                             |                                                     |                                                                                       |         | Date Time | Technician Name | Status | Remark              | Sign            | 23-12-2021 03:56:35                          | Atique Salmani      | Completed       | installed vdp after repair and checkd working ok .                                                                          |  | 23-12-2021 02:36:36 | Atique Salmani | New |  | - | 08-12-2021 06:18:06 | Atique Salmani | Work Pending | vdp take to office for checking and vdp Power issue |  | 08-12-2021 03:15:45 | Atique Salmani | New |  | - | 08-12-2021 03:14:15 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Status                                                                                                                      | Remark                                              | Sign                                                                                  |         |           |                 |        |                     |                 |                                              |                     |                 |                                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |              |                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 23-12-2021 03:56:35                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Completed                                                                                                                   | installed vdp after repair and checkd working ok .  |  |         |           |                 |        |                     |                 |                                              |                     |                 |                                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |              |                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 23-12-2021 02:36:36                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | New                                                                                                                         |                                                     | -                                                                                     |         |           |                 |        |                     |                 |                                              |                     |                 |                                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |              |                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 08-12-2021 06:18:06                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Work Pending                                                                                                                | vdp take to office for checking and vdp Power issue |  |         |           |                 |        |                     |                 |                                              |                     |                 |                                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |              |                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 08-12-2021 03:15:45                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | New                                                                                                                         |                                                     | -                                                                                     |         |           |                 |        |                     |                 |                                              |                     |                 |                                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |              |                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 08-12-2021 03:14:15                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | New                                                                                                                         |                                                     | -                                                                                     |         |           |                 |        |                     |                 |                                              |                     |                 |                                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |              |                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table border="1"> <thead> <tr> <th>Date Time</th> <th>Technician Name</th> <th>Remark</th> </tr> </thead> <tbody> <tr> <td>15-02-2022 10:10:18</td> <td>Siddhesh Chavan</td> <td>1402 vdp video issue resolved and working ok</td> </tr> <tr> <td>14-02-2022 06:55:14</td> <td>Siddhesh Chavan</td> <td>7 th floor to 19 floor lobby video issue resolved and 7 th floor distributor side rj45 patch cord change and all working ok</td> </tr> </tbody> </table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                             |                                                     |                                                                                       |         | Date Time | Technician Name | Remark | 15-02-2022 10:10:18 | Siddhesh Chavan | 1402 vdp video issue resolved and working ok | 14-02-2022 06:55:14 | Siddhesh Chavan | 7 th floor to 19 floor lobby video issue resolved and 7 th floor distributor side rj45 patch cord change and all working ok |                                                                                       |                     |                |     |  |   |                     |                |              |                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Remark                                                                                                                      |                                                     |                                                                                       |         |           |                 |        |                     |                 |                                              |                     |                 |                                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |              |                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 15-02-2022 10:10:18                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 1402 vdp video issue resolved and working ok                                                                                |                                                     |                                                                                       |         |           |                 |        |                     |                 |                                              |                     |                 |                                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |              |                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 14-02-2022 06:55:14                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 7 th floor to 19 floor lobby video issue resolved and 7 th floor distributor side rj45 patch cord change and all working ok |                                                     |                                                                                       |         |           |                 |        |                     |                 |                                              |                     |                 |                                                                                                                             |                                                                                       |                     |                |     |  |   |                     |                |              |                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |