

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3538</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                       |                                                                                                         |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                                                                                       |                     |                 |                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------|-----------|-----------------|--------|---------------------|-----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|-----------------|---------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                       |                                                                                                         |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                                                                                       |                     |                 |                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                       |                                                                                                         |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                                                                                       |                     |                 |                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820606496                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                       |                                                                                                         |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                                                                                       |                     |                 |                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                       | <b>Technician Mobile :</b>                                                                              | 8080922985                                                                            |         |           |                 |        |                     |                 |                                                                                                                                                                                       |                     |                 |                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Date &amp; Time :</b>                                                                                                                                                              | 02-08-2021 10:11:27                                                                                     |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                                                                                       |                     |                 |                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                       |                                                                                                         |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                                                                                       |                     |                 |                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>      | Samdeshekhar Society                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>Customer's Mobile :</b>                                                                                                                                                            | 9820606496                                                                                              | <b>Name :</b>                                                                         | Kothari |           |                 |        |                     |                 |                                                                                                                                                                                       |                     |                 |                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                       |                                                                                                         |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                                                                                       |                     |                 |                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                       |                                                                                                         |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                                                                                       |                     |                 |                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                       |                                                                                                         |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                                                                                       |                     |                 |                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                       | <b>Type :</b>                                                                                           |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                                                                                       |                     |                 |                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                       |                                                                                                         |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                                                                                       |                     |                 |                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | display black out issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                       |                                                                                                         |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                                                                                       |                     |                 |                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | main panel display issue resolved and and 201 804 903 1202 1304 1502 calling and lobby video working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                       |                                                                                                         |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                                                                                       |                     |                 |                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                       |                                                                                                         |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                                                                                       |                     |                 |                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | main panel display issue resolved and and 201 804 903 1202 1304 1502 calling and lobby video working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                       |                                                                                                         |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                                                                                       |                     |                 |                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-08-2021 12:32:39</td><td>Siddhesh Chavan</td><td>Completed</td><td>main panel display issue resolved and and 201 804 903 1202 1304 1502 calling and lobby video working ok</td><td></td></tr><tr><td>02-08-2021 10:11:52</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>02-08-2021 10:11:27</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                                                       |                                                                                                         |                                                                                       |         | Date Time | Technician Name | Status | Remark              | Sign            | 02-08-2021 12:32:39                                                                                                                                                                   | Siddhesh Chavan     | Completed       | main panel display issue resolved and and 201 804 903 1202 1304 1502 calling and lobby video working ok |  | 02-08-2021 10:11:52 | Siddhesh Chavan | New |  | - | 02-08-2021 10:11:27 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Status                                                                                                                                                                                | Remark                                                                                                  | Sign                                                                                  |         |           |                 |        |                     |                 |                                                                                                                                                                                       |                     |                 |                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 02-08-2021 12:32:39                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Completed                                                                                                                                                                             | main panel display issue resolved and and 201 804 903 1202 1304 1502 calling and lobby video working ok |  |         |           |                 |        |                     |                 |                                                                                                                                                                                       |                     |                 |                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 02-08-2021 10:11:52                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                                                                                                                                   |                                                                                                         | -                                                                                     |         |           |                 |        |                     |                 |                                                                                                                                                                                       |                     |                 |                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 02-08-2021 10:11:27                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                                                                                                                                   |                                                                                                         | -                                                                                     |         |           |                 |        |                     |                 |                                                                                                                                                                                       |                     |                 |                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>23-07-2021 05:23:23</td><td>Siddhesh Chavan</td><td>power supply at 9th floor swipe with power supply at 15th floor 9th floor distributor pcb change flat check 201/703/903/804/1002/1702/1802/1902 all working ok keep under observation</td></tr><tr><td>10-07-2021 03:24:19</td><td>Siddhesh Chavan</td><td>all flats check and all working ok and 903 904 vdp lobby video issue pending</td></tr></tbody></table>                                                                                                     |                                                                                                                                                                                       |                                                                                                         |                                                                                       |         | Date Time | Technician Name | Remark | 23-07-2021 05:23:23 | Siddhesh Chavan | power supply at 9th floor swipe with power supply at 15th floor 9th floor distributor pcb change flat check 201/703/903/804/1002/1702/1802/1902 all working ok keep under observation | 10-07-2021 03:24:19 | Siddhesh Chavan | all flats check and all working ok and 903 904 vdp lobby video issue pending                            |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Remark                                                                                                                                                                                |                                                                                                         |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                                                                                       |                     |                 |                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 23-07-2021 05:23:23                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | power supply at 9th floor swipe with power supply at 15th floor 9th floor distributor pcb change flat check 201/703/903/804/1002/1702/1802/1902 all working ok keep under observation |                                                                                                         |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                                                                                       |                     |                 |                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 10-07-2021 03:24:19                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | all flats check and all working ok and 903 904 vdp lobby video issue pending                                                                                                          |                                                                                                         |                                                                                       |         |           |                 |        |                     |                 |                                                                                                                                                                                       |                     |                 |                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |