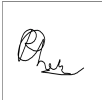
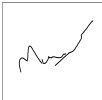
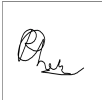
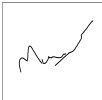
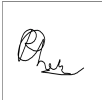
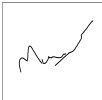


# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3360</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                |                                                                                                               |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------|---------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------|-----------|-----------------|--------|---------------------|----------------------|----------------------------|---------------------|----------------------|---------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|--------------|-------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                |                                                                                                               |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                |                                                                                                               |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820606496                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                |                                                                                                               |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                | <b>Technician Mobile :</b>                                                                                    | 8080922985                                                                            |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Date &amp; Time :</b>                       | 03-07-2021 10:13:27                                                                                           |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                |                                                                                                               |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>      | Samet Sikhar Mahal Society                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>Customer's Mobile :</b>                     | 9820606496                                                                                                    | <b>Name :</b>                                                                         | Kothari |           |                 |        |                     |                      |                            |                     |                      |                                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                |                                                                                                               |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                |                                                                                                               |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                |                                                                                                               |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                | <b>Type :</b>                                                                                                 |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                |                                                                                                               |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | 201 outdoor camera issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                |                                                                                                               |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | 201 1202 1204 1103 1102 903 101 102 103 303 801 804 and 1801 cable issue for client side all flats working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                |                                                                                                               |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                |                                                                                                               |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | 201 1202 1204 1103 1102 903 101 102 103 303 801 804 and 1801 cable issue for client side all flats working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                |                                                                                                               |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-07-2021 04:24:15</td><td>Siddhesh Chavan</td><td>Completed</td><td>201 1202 1204 1103 1102 903 101 102 103 303 801 804 and 1801 cable issue for client side all flats working ok</td><td></td></tr><tr><td>06-07-2021 10:00:02</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>03-07-2021 07:53:12</td><td>Siddhesh Chavan</td><td>Work Pending</td><td>201 flat lobby video issue resolved and voice issue pending</td><td></td></tr><tr><td>03-07-2021 10:13:41</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>03-07-2021 10:13:27</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                |                                                                                                               |                                                                                       |         | Date Time | Technician Name | Status | Remark              | Sign                 | 06-07-2021 04:24:15        | Siddhesh Chavan     | Completed            | 201 1202 1204 1103 1102 903 101 102 103 303 801 804 and 1801 cable issue for client side all flats working ok |  | 06-07-2021 10:00:02 | Siddhesh Chavan | New |  | - | 03-07-2021 07:53:12 | Siddhesh Chavan | Work Pending | 201 flat lobby video issue resolved and voice issue pending |  | 03-07-2021 10:13:41 | Siddhesh Chavan | New |  | - | 03-07-2021 10:13:27 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Status                                         | Remark                                                                                                        | Sign                                                                                  |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 06-07-2021 04:24:15                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Completed                                      | 201 1202 1204 1103 1102 903 101 102 103 303 801 804 and 1801 cable issue for client side all flats working ok |  |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 06-07-2021 10:00:02                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                                            |                                                                                                               | -                                                                                     |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 03-07-2021 07:53:12                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Work Pending                                   | 201 flat lobby video issue resolved and voice issue pending                                                   |  |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 03-07-2021 10:13:41                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                                            |                                                                                                               | -                                                                                     |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 03-07-2021 10:13:27                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                                            |                                                                                                               | -                                                                                     |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>26-05-2023 04:49:21</td><td>Kalpesh SubhashGurav</td><td>VDP Faulty and return back</td></tr><tr><td>26-05-2023 04:47:39</td><td>Kalpesh SubhashGurav</td><td>VDP And Out Door Camera Faulty and return back</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                |                                                                                                               |                                                                                       |         | Date Time | Technician Name | Remark | 26-05-2023 04:49:21 | Kalpesh SubhashGurav | VDP Faulty and return back | 26-05-2023 04:47:39 | Kalpesh SubhashGurav | VDP And Out Door Camera Faulty and return back                                                                |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Remark                                         |                                                                                                               |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 26-05-2023 04:49:21                    | Kalpesh SubhashGurav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | VDP Faulty and return back                     |                                                                                                               |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 26-05-2023 04:47:39                    | Kalpesh SubhashGurav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | VDP And Out Door Camera Faulty and return back |                                                                                                               |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |              |                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |