

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3162</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                |                                                                                                                |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------|----------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------|-----------|-----------------|--------|---------------------|----------------------|----------------------------|---------------------|----------------------|----------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                |                                                                                                                |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                |                                                                                                                |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820606496                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                |                                                                                                                |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                | <b>Technician Mobile :</b>                                                                                     | 8080922965                                                                            |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <b>Date &amp; Time :</b>                       | 31-05-2021 05:09:17                                                                                            |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                |                                                                                                                |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>      | Samet Sikhar Mahal Society                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Customer's Mobile :</b>                     | 9820606496                                                                                                     | <b>Name :</b>                                                                         | Kothari |           |                 |        |                     |                      |                            |                     |                      |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                |                                                                                                                |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                |                                                                                                                |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                |                                                                                                                |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                | <b>Type :</b>                                                                                                  |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                |                                                                                                                |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | 1801 - Re installation of vdp and collect cash                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                |                                                                                                                |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | reinstall vdp door phone only one to one ok working and lobby camera pending bcz not cable duct to screen side                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                |                                                                                                                |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                |                                                                                                                |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | reinstall vdp door phone only one to one ok working and lobby camera pending bcz not cable duct to screen side                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                |                                                                                                                |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>31-05-2021 06:46:37</td><td>Ravi Rajbhar</td><td>Completed</td><td>reinstall vdp door phone only one to one ok working and lobby camera pending bcz not cable duct to screen side</td><td></td></tr><tr><td>31-05-2021 05:09:29</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>31-05-2021 05:09:17</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                |                                                                                                                |                                                                                       |         | Date Time | Technician Name | Status | Remark              | Sign                 | 31-05-2021 06:46:37        | Ravi Rajbhar        | Completed            | reinstall vdp door phone only one to one ok working and lobby camera pending bcz not cable duct to screen side |  | 31-05-2021 05:09:29 | Ravi Rajbhar | New |  | - | 31-05-2021 05:09:17 | Ravi Rajbhar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Status                                         | Remark                                                                                                         | Sign                                                                                  |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 31-05-2021 06:46:37                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Completed                                      | reinstall vdp door phone only one to one ok working and lobby camera pending bcz not cable duct to screen side |  |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 31-05-2021 05:09:29                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                            |                                                                                                                | -                                                                                     |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 31-05-2021 05:09:17                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                            |                                                                                                                | -                                                                                     |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>26-05-2023 04:49:21</td><td>Kalpesh SubhashGurav</td><td>VDP Faulty and return back</td></tr><tr><td>26-05-2023 04:47:39</td><td>Kalpesh SubhashGurav</td><td>VDP And Out Door Camera Faulty and return back</td></tr></tbody></table>                                                                                                                                                                                                                                                                                  |                                                |                                                                                                                |                                                                                       |         | Date Time | Technician Name | Remark | 26-05-2023 04:49:21 | Kalpesh SubhashGurav | VDP Faulty and return back | 26-05-2023 04:47:39 | Kalpesh SubhashGurav | VDP And Out Door Camera Faulty and return back                                                                 |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Remark                                         |                                                                                                                |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 26-05-2023 04:49:21                    | Kalpesh SubhashGurav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | VDP Faulty and return back                     |                                                                                                                |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 26-05-2023 04:47:39                    | Kalpesh SubhashGurav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | VDP And Out Door Camera Faulty and return back |                                                                                                                |                                                                                       |         |           |                 |        |                     |                      |                            |                     |                      |                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |