

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11846																																													
Priority :	Low																																												
Created By :	Admin - Apurva Vajaria																																												
Complaint Mob. No. :	9820606496																																												
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																																									
Ticket Type :	Complain	Date & Time :	08-06-2024 10:18:15																																										
Vendor Details :																																													
Company Name/Client Name :	Samet Sikhar Mahal Society	Customer's Mobile :	9820606496	Name :	Kothari																																								
Address :																																													
Mumbai , , , , Maharashtra																																													
AMC Details :																																													
Expiry Date :	01-01-1970 05:30:00		Type :																																										
Product Name :	VDP																																												
Complain :	flat no. 1703 - VDP from up to down not able to call flat no. 602 - when calling to flat not able to call																																												
Technician Comment :	17 th floor distubter change and issue resoved																																												
Complain Operator :	Desktop - Apurva Vajaria																																												
Remark :	17 th floor distubter change and issue resoved																																												
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>26-06-2024 07:06:07</td><td>Siddhesh Chavan</td><td>Completed</td><td>17 th floor distubter change and issue resoved</td><td></td></tr><tr><td>26-06-2024 03:47:34</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>21-06-2024 11:15:31</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>12-06-2024 12:42:52</td><td>Siddhesh Chavan</td><td>Work Pending</td><td>602 vdp working ok 1703 lobby cable issue 17 th floor distirbutor issue</td><td></td></tr><tr><td>12-06-2024 11:15:45</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>08-06-2024 02:26:10</td><td>Siddhesh Chavan</td><td>Work Pending</td><td>Lobby panel calling issue does not resolve</td><td></td></tr><tr><td>08-06-2024 01:00:32</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	26-06-2024 07:06:07	Siddhesh Chavan	Completed	17 th floor distubter change and issue resoved		26-06-2024 03:47:34	Siddhesh Chavan	New		-	21-06-2024 11:15:31	Siddhesh Chavan	New		-	12-06-2024 12:42:52	Siddhesh Chavan	Work Pending	602 vdp working ok 1703 lobby cable issue 17 th floor distirbutor issue		12-06-2024 11:15:45	Siddhesh Chavan	New		-	08-06-2024 02:26:10	Siddhesh Chavan	Work Pending	Lobby panel calling issue does not resolve		08-06-2024 01:00:32	Siddhesh Chavan	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	04-05-2024 03:21:43	Siddhesh Chavan	1704 = working ok 1002 = working ok 301 = working ok 1703 = door lock 1103 = working ok spker slow voice 701 = flat lock 1502 = working ok 1203 = lobby cable issue 1601 = working ok 1004= working ok 403 = vdp reinstalling pending clint side 1603 1604 = working ok
	12-04-2024 10:58:09	Siddhesh Chavan	903 out door camera install and issue resoved 603 lobby video cable issue nc01 issue