Vallabh Enterprises

Service Status Details : VE10266					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9820606496				
Technician Name :	Siddhesh Chavan		**Technician Mobile :**	8080922985	
Ticket Type :	Complain	**Date & Time :**	14-12-2023 10:25:59		
Vendor Details :					
Company Name/Client Name :	Samet Sikhar Mahal Society	Customer's Mobile :	9820606496	Name :	Kothari
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	VDP				
Complain :	22 flats which are not working need to check				
Technician Comment :	lobby penal speak change and repair and install and aslo flats check				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	lobby penal speak change and repair and install and aslo flats check				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	04-01-2024 07:12:39	Siddhesh Chavan	New		-
	21-12-2023 02:35:46	Siddhesh Chavan	Work Pending	lobby penal speak change and repair and install and aslo flats check	
	21-12-2023 01:39:41	Siddhesh Chavan	New		-
	14-12-2023 06:37:35	Siddhesh Chavan	Work Pending	101 = working ok 102 = working ok 103 = working ok 104 = not working =because door lock 201 = working ok 202 = not working =door lock 203 = working ok 204 = working ok 301 = working ok 302 = not working = door lock 303 = working ok 304 = working ok 401 = working ok 402 = working ok 403 = working ok 404 = working ok 501 = not a flat refuse area 502 = not working vdp and out door take to office for checking for checking 7506746966 503 = not working = nc01 missing need to check cable vdp speaker, problem 504 = working ok 601 = working ok 602 = working ok 603 = not working = nc01 joint 604 = not working = vdp lobby cable issue 701 = working ok 702 = working ok 703 = working ok 704 = working ok 801 = working ok 802 = working ok 803 = working ok 804 = working ok 901 = not working = door lock 902 = working ok 903 = working ok 904 = not working = lobby cable issue 1001 = working ok 1002 = working ok 1003 = not working = lobby cable issue 1004 = working ok 1101 = working ok 1102 = working ok 1103 = working ok 1104 = working ok 1201 = not a flat refuse area 1202 = working ok 1203 =not working = lobby cable issue 1204 =not working = door lock 1301 = not working = vdp not install 1302 = working ok 1303 = working ok 1304 = working ok 1401 = working ok 1402 = working ok 1403 = working ok 1404 = working ok 1501 = working ok 1502 = working ok 1503 = working ok 1504 = working ok 1601 = working ok 1602 = working ok 1603 1604 = working ok 1701 = not working = lobby cable need to check 1702 = not working = door lock 1703 = working ok 1704 = working ok 1801 = not working = door lock 1802 = working ok 1803 = not working = door lock 1804 = not working = door lock 1901 = working ok 1902 = working ok 1903 = not flat refuse area 1904 = working ok lobby panel speaker issue and lobby panel take to office for checking	
	14-12-2023 10:26:06	Siddhesh Chavan	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	24-01-2024 10:25:08	Siddhesh Chavan	also flats lobby video issue resolved 804 lobby video issue resolved
	30-11-2023 10:43:01	Siddhesh Chavan	All system check done