







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | **W :** www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6219					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9821069152				
Technician Name :	Prashant Nikalje		Technician Mobile :	9664609225	
Ticket Type :	Complain	Date & Time :	20-08-2022 01:29:26		
Vendor Details :					
Company Name/Client Name :	Swapnalok CHS	Customer's Mobile :	9821069152	Name :	Kishor Bhai
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	31-05-2021 12:00:00		Type :	Comprehensive	
Product Name :	VDP				
Complain :	Kishor bhai mobile vDP online not showing				
Technician Comment :	login in hik connect application but sometimes bits working but after 20 minutes it's showing error so need. laptop and cordinate with hikvision person and kishor 5/ to 6 days not available next Saturday can send person after call .				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	login in hik connect application but sometimes bits working but after 20 minutes it's showing error so need. laptop and cordinate with hikvision person and kishor 5/ to 6 days not available next Saturday can send person after call . 30.08.2022 - 3 CCTV Camera not show on mobile app network establish issued need to NVR online.				

Status History :	<table><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr><tr><td>14-03-2023 10:44:56</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>30-08-2022 09:59:31</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>24-08-2022 05:15:51</td><td>Prashant Nikalje</td><td>Work Pending</td><td></td><td>-</td></tr><tr><td>20-08-2022 04:56:31</td><td>Prashant Nikalje</td><td>Completed</td><td>login in hik connect application but sometimes bits working but after 20 minutes it's showing error so need. laptop and cordinate with hikvision person and kishor 5/ to 6 days not available next Saturday can send person after call .</td><td></td></tr><tr><td>20-08-2022 04:28:11</td><td>Prashant Nikalje</td><td>Work Pending</td><td>login in hik connect application but sometimes bits working but after 20 minutes it's showing error so need. laptop and cordinate with hikvision person and kishor 5/ to 6 days not available next Saturday can send person after call .</td><td></td></tr><tr><td>20-08-2022 01:30:00</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>20-08-2022 01:29:26</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></table>					Date Time	Technician Name	Status	Remark	Sign	14-03-2023 10:44:56	Prashant Nikalje	New		-	30-08-2022 09:59:31	Prashant Nikalje	New		-	24-08-2022 05:15:51	Prashant Nikalje	Work Pending		-	20-08-2022 04:56:31	Prashant Nikalje	Completed	login in hik connect application but sometimes bits working but after 20 minutes it's showing error so need. laptop and cordinate with hikvision person and kishor 5/ to 6 days not available next Saturday can send person after call .		20-08-2022 04:28:11	Prashant Nikalje	Work Pending	login in hik connect application but sometimes bits working but after 20 minutes it's showing error so need. laptop and cordinate with hikvision person and kishor 5/ to 6 days not available next Saturday can send person after call .		20-08-2022 01:30:00	Prashant Nikalje	New		-	20-08-2022 01:29:26	Prashant Nikalje	New		-
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