

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3386</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                  |                                                                                                                         |                                                                                       |             |           |                 |        |                     |                 |                     |                     |                      |                                                                                                                         |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|-------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|-----------------|---------------------|---------------------|----------------------|-------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | High                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                  |                                                                                                                         |                                                                                       |             |           |                 |        |                     |                 |                     |                     |                      |                                                                                                                         |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                  |                                                                                                                         |                                                                                       |             |           |                 |        |                     |                 |                     |                     |                      |                                                                                                                         |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9821069152                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                  |                                                                                                                         |                                                                                       |             |           |                 |        |                     |                 |                     |                     |                      |                                                                                                                         |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                  | <b>Technician Mobile :</b>                                                                                              | 8080922965                                                                            |             |           |                 |        |                     |                 |                     |                     |                      |                                                                                                                         |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Date &amp; Time :</b>         | 08-07-2021 10:35:10                                                                                                     |                                                                                       |             |           |                 |        |                     |                 |                     |                     |                      |                                                                                                                         |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                  |                                                                                                                         |                                                                                       |             |           |                 |        |                     |                 |                     |                     |                      |                                                                                                                         |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>      | Swapnalok CHS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Customer's Mobile :</b>       | 9821069152                                                                                                              | <b>Name :</b>                                                                         | Kishor Bhai |           |                 |        |                     |                 |                     |                     |                      |                                                                                                                         |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                  |                                                                                                                         |                                                                                       |             |           |                 |        |                     |                 |                     |                     |                      |                                                                                                                         |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                  |                                                                                                                         |                                                                                       |             |           |                 |        |                     |                 |                     |                     |                      |                                                                                                                         |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                  |                                                                                                                         |                                                                                       |             |           |                 |        |                     |                 |                     |                     |                      |                                                                                                                         |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Expiry Date :</b>                   | 31-05-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                  | <b>Type :</b>                                                                                                           | Comprehensive                                                                         |             |           |                 |        |                     |                 |                     |                     |                      |                                                                                                                         |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                  |                                                                                                                         |                                                                                       |             |           |                 |        |                     |                 |                     |                     |                      |                                                                                                                         |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | need to programming in flat no. 401                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                  |                                                                                                                         |                                                                                       |             |           |                 |        |                     |                 |                     |                     |                      |                                                                                                                         |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | 401 a wing reprogramming done and all ex .no check also ok working done and CCTV system off all( electric power issue )                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                  |                                                                                                                         |                                                                                       |             |           |                 |        |                     |                 |                     |                     |                      |                                                                                                                         |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                  |                                                                                                                         |                                                                                       |             |           |                 |        |                     |                 |                     |                     |                      |                                                                                                                         |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | 401 a wing reprogramming done and all ex .no check also ok working done and CCTV system off all( electric power issue )                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                  |                                                                                                                         |                                                                                       |             |           |                 |        |                     |                 |                     |                     |                      |                                                                                                                         |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>09-07-2021 11:44:49</td><td>Ravi Rajbhar</td><td>Completed</td><td>401 a wing reprogramming done and all ex .no check also ok working done and CCTV system off all( electric power issue )</td><td></td></tr><tr><td>09-07-2021 09:55:16</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>08-07-2021 10:38:58</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>08-07-2021 10:35:10</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                  |                                                                                                                         |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign            | 09-07-2021 11:44:49 | Ravi Rajbhar        | Completed            | 401 a wing reprogramming done and all ex .no check also ok working done and CCTV system off all( electric power issue ) |  | 09-07-2021 09:55:16 | Ravi Rajbhar | New |  | - | 08-07-2021 10:38:58 | Ravi Rajbhar | New |  | - | 08-07-2021 10:35:10 | Ravi Rajbhar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Status                           | Remark                                                                                                                  | Sign                                                                                  |             |           |                 |        |                     |                 |                     |                     |                      |                                                                                                                         |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 09-07-2021 11:44:49                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Completed                        | 401 a wing reprogramming done and all ex .no check also ok working done and CCTV system off all( electric power issue ) |  |             |           |                 |        |                     |                 |                     |                     |                      |                                                                                                                         |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 09-07-2021 09:55:16                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                              |                                                                                                                         | -                                                                                     |             |           |                 |        |                     |                 |                     |                     |                      |                                                                                                                         |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 08-07-2021 10:38:58                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                              |                                                                                                                         | -                                                                                     |             |           |                 |        |                     |                 |                     |                     |                      |                                                                                                                         |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 08-07-2021 10:35:10                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                              |                                                                                                                         | -                                                                                     |             |           |                 |        |                     |                 |                     |                     |                      |                                                                                                                         |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-08-2023 10:07:58</td><td>Siddhesh Chavan</td><td></td></tr><tr><td>17-07-2023 10:38:27</td><td>Kalpesh SubhashGurav</td><td>B Wing 403 Intercom Issue Solved</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                  |                                                                                                                         |                                                                                       |             | Date Time | Technician Name | Remark | 08-08-2023 10:07:58 | Siddhesh Chavan |                     | 17-07-2023 10:38:27 | Kalpesh SubhashGurav | B Wing 403 Intercom Issue Solved                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Remark                           |                                                                                                                         |                                                                                       |             |           |                 |        |                     |                 |                     |                     |                      |                                                                                                                         |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 08-08-2023 10:07:58                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                  |                                                                                                                         |                                                                                       |             |           |                 |        |                     |                 |                     |                     |                      |                                                                                                                         |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 17-07-2023 10:38:27                    | Kalpesh SubhashGurav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | B Wing 403 Intercom Issue Solved |                                                                                                                         |                                                                                       |             |           |                 |        |                     |                 |                     |                     |                      |                                                                                                                         |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |