## **Vallabh Enterprises**

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Detail          | s: VE14634   |   |                 |                     |            |                              |   |             |  |
|--------------------------------|--|---|-----------------|---------------------|------------|------------------------------|---|-------------|--|
| Priority:                      | Low  |   |                 |                     |            |                              |   |             |  |
| Created By:                    | Admin - Apurva Vajaria                             |   |                 |                     |            |                              |   |             |  |
| Complaint Mob. No. :           | 9821069152   |   |                 |                     |            |                              |   |             |  |
| Technician Name :              | Atique Salmani                                     |   |                 | Technician Mobile   |            |                              | 8080922984                              |             |  |
| Ticket Type:                   | Complain Date & Time :                             |   |                 | 30-04-2025 11:34:19 |            |                              |   |             |  |
| Vendor Details :               |  | • |                 | -                   |            |                              |   |             |  |
| Company<br>Name/Client Name :  | Swapnalok CHS Custo :                              |   | tomer's Mobile  | 9                   | 9821069152 |                              | Name :                                  | Kishor Bhai |  |
| Address:                       |  |   |                 |                     |            |                              |   |             |  |
| Mumbai , , , , Mahara          | ashtra   |   |                 |                     |            |                              |   |             |  |
| AMC Details:                   |  |   |                 |                     |            |                              |   |             |  |
| Expiry Date :                  | 31-05-2021 12:00:00                                |   |                 | Type:               |            | Comprehensive                |   |             |  |
| <b>Product Name:</b>           | CCTV   |   |                 |                     |            |                              |   |             |  |
| Complain:                      | A wing tv off issue and lobby cameras off          |   |                 |                     |            |                              |   |             |  |
| Technician<br>Comment :        | Tv mode was changed so keep it on hdmi working ok. |   |                 |                     |            |                              |   |             |  |
| Complain Operator :            | Desktop - Apurva Vajaria                           |   |                 |                     |            |                              |   |             |  |
| Remark:                        | Tv mode was changed so keep it on hdmi working ok. |   |                 |                     |            |                              |   |             |  |
| Status History :               | Date Time  |   | Technician Name |                     | Status     |                              | Remark                                  | Sign        |  |
|                                | 30-04-2025 03:21:56                                |   | Atique Salmani  |                     | Complete   | d Tv mod<br>so kee<br>workin | de was changed<br>p it on hdmi<br>g ok. | R           |  |
|                                | 30-04-2025 11:34:23 A                              |   | Atique Salmani  | tique Salmani New   |            |                              |   | -           |  |
| Previous Complain<br>History : | Date Time  |   | Technician      |                     | Name       |                              | Remark                                  |             |  |
|                                | 05-05-2025 01:40:48                                |   | Ravi Rajbhar    |                     |            | Paresh sir                   | aresh sir b wing 403 ok working         |             |  |
|                                | 18-04-2025 11:24:23                                |   | Ravi Rajbhar    |                     |            | ofc tv off issue resolved    |   |             |  |