Vallabh Enterprises

Service Status Details : VE13353					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9821069152				
Technician Name :	Mayur Yadav		**Technician Mobile :**	8411951301	
Ticket Type :	Complain	**Date & Time :**	25-11-2024 10:09:46		
Vendor Details :					
Company Name/Client Name :	Swapnalok CHS	Customer's Mobile :	9821069152	Name :	Kishor Bhai
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	31-05-2021 12:00:00		Type :	Comprehensive	
Product Name :	VDP				
Complain :	B-701 rajan sanghvi - VDP calling issue - lock also not able to open				
Technician Comment :	701 vdp calling issue solve lobby lock open from flat 2 user finger print added in biometric device				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	701 vdp calling issue solve lobby lock open from flat 2 user finger print added in biometric device				

Status History :

Date Time	Technician Name	Status	Remark	Sign
30-11-2024 04:51:42	MayurYadav	Completed	701 vdp calling issue solve lobby lock open from flat 2 user finger print added in biometric device	
30-11-2024 03:05:43	MayurYadav	New		-
29-11-2024 05:43:12	MayurYadav	New		-

Previous Complain History :

Date Time	Technician Name	Remark
12-12-2024 10:48:32	ChandanYadav	exit switch problem solve. All connections is a reconciliation.b wing 403 mobile application connection
03-12-2024 10:15:52	Siddhesh Chavan	Not possible because 2nd floor camera add flat screen