

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE11671</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                |                                                              |                                                                                       |             |           |                 |        |                     |            |                                                                                                                |                     |                |                                                                               |                                                                                       |                     |            |     |  |   |
|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|------------|----------------------------------------------------------------------------------------------------------------|---------------------|----------------|-------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                |                                                              |                                                                                       |             |           |                 |        |                     |            |                                                                                                                |                     |                |                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                |                                                              |                                                                                       |             |           |                 |        |                     |            |                                                                                                                |                     |                |                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9821069152                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                |                                                              |                                                                                       |             |           |                 |        |                     |            |                                                                                                                |                     |                |                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Technician Name :</b>                | Mayur Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                | <b>Technician Mobile :</b>                                   | 8411951301                                                                            |             |           |                 |        |                     |            |                                                                                                                |                     |                |                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>Date &amp; Time :</b>                                                                                       | 17-05-2024 12:50:13                                          |                                                                                       |             |           |                 |        |                     |            |                                                                                                                |                     |                |                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                |                                                              |                                                                                       |             |           |                 |        |                     |            |                                                                                                                |                     |                |                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Company Name/Client Name :</b>       | Swapnalok CHS                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <b>Customer's Mobile :</b>                                                                                     | 9821069152                                                   | <b>Name :</b>                                                                         | Kishor Bhai |           |                 |        |                     |            |                                                                                                                |                     |                |                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                |                                                              |                                                                                       |             |           |                 |        |                     |            |                                                                                                                |                     |                |                                                                               |                                                                                       |                     |            |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                |                                                              |                                                                                       |             |           |                 |        |                     |            |                                                                                                                |                     |                |                                                                               |                                                                                       |                     |            |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                |                                                              |                                                                                       |             |           |                 |        |                     |            |                                                                                                                |                     |                |                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Expiry Date :</b>                    | 31-05-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                | <b>Type :</b>                                                | Comprehensive                                                                         |             |           |                 |        |                     |            |                                                                                                                |                     |                |                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Product Name :</b>                   | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                |                                                              |                                                                                       |             |           |                 |        |                     |            |                                                                                                                |                     |                |                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Complain :</b>                       | Flat no. B-701 vDP issue                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                |                                                              |                                                                                       |             |           |                 |        |                     |            |                                                                                                                |                     |                |                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Technician Comment :</b>             | VDP issue solve No ring issue resolve Screen firmware update                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                |                                                              |                                                                                       |             |           |                 |        |                     |            |                                                                                                                |                     |                |                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                |                                                              |                                                                                       |             |           |                 |        |                     |            |                                                                                                                |                     |                |                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Remark :</b>                         | VDP issue solve No ring issue resolve Screen firmware update                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                |                                                              |                                                                                       |             |           |                 |        |                     |            |                                                                                                                |                     |                |                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-05-2024 12:41:52</td><td>MayurYadav</td><td>Completed</td><td>VDP issue solve No ring issue resolve Screen firmware update</td><td></td></tr><tr><td>18-05-2024 10:32:11</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                |                                                              |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign       | 20-05-2024 12:41:52                                                                                            | MayurYadav          | Completed      | VDP issue solve No ring issue resolve Screen firmware update                  |  | 18-05-2024 10:32:11 | MayurYadav | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Status                                                                                                         | Remark                                                       | Sign                                                                                  |             |           |                 |        |                     |            |                                                                                                                |                     |                |                                                                               |                                                                                       |                     |            |     |  |   |
| 20-05-2024 12:41:52                     | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Completed                                                                                                      | VDP issue solve No ring issue resolve Screen firmware update |  |             |           |                 |        |                     |            |                                                                                                                |                     |                |                                                                               |                                                                                       |                     |            |     |  |   |
| 18-05-2024 10:32:11                     | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | New                                                                                                            |                                                              | -                                                                                     |             |           |                 |        |                     |            |                                                                                                                |                     |                |                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-05-2024 01:09:17</td><td>MayurYadav</td><td>b wing 601 vdp setting done and online pending 403 vdp online setting done b wing lobby tv view issue resolved</td></tr><tr><td>07-05-2024 05:36:18</td><td>Neeraj Chauhan</td><td>1 nos adaptor installation done and 2 person finger add on attendance machine</td></tr></tbody></table>                                |                                                                                                                |                                                              |                                                                                       |             | Date Time | Technician Name | Remark | 08-05-2024 01:09:17 | MayurYadav | b wing 601 vdp setting done and online pending 403 vdp online setting done b wing lobby tv view issue resolved | 07-05-2024 05:36:18 | Neeraj Chauhan | 1 nos adaptor installation done and 2 person finger add on attendance machine |                                                                                       |                     |            |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Remark                                                                                                         |                                                              |                                                                                       |             |           |                 |        |                     |            |                                                                                                                |                     |                |                                                                               |                                                                                       |                     |            |     |  |   |
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| 07-05-2024 05:36:18                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 1 nos adaptor installation done and 2 person finger add on attendance machine                                  |                                                              |                                                                                       |             |           |                 |        |                     |            |                                                                                                                |                     |                |                                                                               |                                                                                       |                     |            |     |  |   |