










# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE10894</b>																																								
<b>Priority :</b>	Low																																							
<b>Created By :</b>	Admin - Apurva Vajaria																																							
<b>Complaint Mob. No. :</b>	9821069152																																							
<b>Technician Name :</b>	Sonu Kumar		<b>Technician Mobile :</b>	8454016444																																				
<b>Ticket Type :</b>	Call Basis	<b>Date &amp; Time :</b>	16-02-2024 10:18:14																																					
<b>Vendor Details :</b>																																								
Company Name/Client Name :	Swapnalok CHS	Customer's Mobile :	9821069152	Name :	Kishor Bhai																																			
<b>Address :</b>																																								
Mumbai , , , , Maharashtra																																								
<b>AMC Details :</b>																																								
Expiry Date :	31-05-2021 12:00:00		Type :	Comprehensive																																				
<b>Product Name :</b>	CCTV																																							
<b>Complain :</b>	lift camera need to reinstall																																							
<b>Technician Comment :</b>	Lift camera install working ok																																							
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																																							
<b>Remark :</b>	Lift camera install working ok																																							
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-03-2024 12:10:32</td><td>Sonu Kumar</td><td>Completed</td><td>Lift camera install working ok</td><td></td></tr><tr><td>06-03-2024 10:36:25</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>21-02-2024 12:49:23</td><td>Sonu Kumar</td><td>Awaiting Spares</td><td>A wing lift SMPS missing so installed new SMPS but there is issue in also camera so collect for repair.painding .</td><td></td></tr><tr><td>21-02-2024 10:20:39</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>16-02-2024 12:37:30</td><td>Sonu Kumar</td><td>Work Pending</td><td>work pending</td><td></td></tr><tr><td>16-02-2024 10:18:25</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	06-03-2024 12:10:32	Sonu Kumar	Completed	Lift camera install working ok		06-03-2024 10:36:25	Sonu Kumar	New		-	21-02-2024 12:49:23	Sonu Kumar	Awaiting Spares	A wing lift SMPS missing so installed new SMPS but there is issue in also camera so collect for repair.painding .		21-02-2024 10:20:39	Sonu Kumar	New		-	16-02-2024 12:37:30	Sonu Kumar	Work Pending	work pending		16-02-2024 10:18:25	Sonu Kumar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	03-02-2024 10:40:22	Shiva Meena	TV Issue solve done
	29-01-2024 01:56:00	Shiva Meena	B wing 701 video door phone issue resolved and ok working done and a wing lift one lift cmaera work pending bcz lift door not open and B wing both lift no video issue resolved and ok working done both lift BNC Pin change