

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10654					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9821069152				
Technician Name :	Shiva Meena		Technician Mobile :	7489567735	
Ticket Type :	Complain	Date & Time :	29-01-2024 01:56:00		
Vendor Details :					
Company Name/Client Name :	Swapnalok CHS	Customer's Mobile :	9821069152	Name :	Kishor Bhai
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	31-05-2021 12:00:00		Type :	Comprehensive	
Product Name :	CCTV				
Complain :	1)B-701 VDP issue 2)A and B wing lift camera off issue				
Technician Comment :	B wing 701 video door phone issue resolved and ok working done and a wing lift one lift cmaera work pending bcz lift door not open and B wing both lift no video issue resolved and ok working done both lift BNC Pin change				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	B wing 701 video door phone issue resolved and ok working done and a wing lift one lift cmaera work pending bcz lift door not open and B wing both lift no video issue resolved and ok working done both lift BNC Pin change				
Status History :	Date Time	Technician Name	Status	Remark	Sign
	02-02-2024 11:31:01	Shiva Meena	New		-
	30-01-2024 01:03:32	Shiva Meena	Client Side	B wing 701 video door phone issue resolved and ok working done and a wing lift one lift cmaera work pending bcz lift door not open and B wing both lift no video issue resolved and ok working done both lift BNC Pin change	
	30-01-2024 10:25:23	Shiva Meena	New		-
	29-01-2024 01:56:17	Shiva Meena	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	16-02-2024 10:18:14	Atique Salmani	A wing lift SMPS missing so installed new SMPS but there is issue in also camera so collect for repair.painding .		
	03-02-2024 10:40:22	Shiva Meena	TV Issue solve done		