

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE6640</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                          |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |                      |                                                          |                     |            |                                |   |                     |              |             |                                                                                                                                                       |                                                                                       |                     |              |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|----------------------|----------------------------------------------------------|---------------------|------------|--------------------------------|---|---------------------|--------------|-------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                          |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |                      |                                                          |                     |            |                                |   |                     |              |             |                                                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                          |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |                      |                                                          |                     |            |                                |   |                     |              |             |                                                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 8652708094                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                          |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |                      |                                                          |                     |            |                                |   |                     |              |             |                                                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                          | <b>Technician Mobile :</b>                                                                                                                            | 8080922965                                                                            |           |           |                 |        |                     |                      |                                                          |                     |            |                                |   |                     |              |             |                                                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Date &amp; Time :</b>                                 | 20-10-2022 10:45:11                                                                                                                                   |                                                                                       |           |           |                 |        |                     |                      |                                                          |                     |            |                                |   |                     |              |             |                                                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                          |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |                      |                                                          |                     |            |                                |   |                     |              |             |                                                                                                                                                       |                                                                                       |                     |              |     |  |   |
| Company Name/Client Name :             | Suraj Export                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Customer's Mobile :                                      | 8652708094                                                                                                                                            | Name :                                                                                | Kiran Sir |           |                 |        |                     |                      |                                                          |                     |            |                                |   |                     |              |             |                                                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                          |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |                      |                                                          |                     |            |                                |   |                     |              |             |                                                                                                                                                       |                                                                                       |                     |              |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                          |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |                      |                                                          |                     |            |                                |   |                     |              |             |                                                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                          |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |                      |                                                          |                     |            |                                |   |                     |              |             |                                                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                          | <b>Type :</b>                                                                                                                                         |                                                                                       |           |           |                 |        |                     |                      |                                                          |                     |            |                                |   |                     |              |             |                                                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                  | EPABX                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                          |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |                      |                                                          |                     |            |                                |   |                     |              |             |                                                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                      | EPABX issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                          |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |                      |                                                          |                     |            |                                |   |                     |              |             |                                                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>            | nvr online pending bcz internet issue and epbex system check also ok working panasoni kx-tda100d ezviz camera online pending client side not internet                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                          |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |                      |                                                          |                     |            |                                |   |                     |              |             |                                                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                          |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |                      |                                                          |                     |            |                                |   |                     |              |             |                                                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                        | nvr online pending bcz internet issue and epbex system check also ok working panasoni kx-tda100d ezviz camera online pending client side not internet                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                          |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |                      |                                                          |                     |            |                                |   |                     |              |             |                                                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-11-2022 11:11:11</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>20-10-2022 01:16:07</td><td>Ravi Rajbhar</td><td>Client Side</td><td>nvr online pending bcz internet issue and epbex system check also ok working panasoni kx-tda100d ezviz camera online pending client side not internet</td><td></td></tr><tr><td>20-10-2022 10:45:19</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                          |                                                                                                                                                       |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign                 | 03-11-2022 11:11:11                                      | Ravi Rajbhar        | New        |                                | - | 20-10-2022 01:16:07 | Ravi Rajbhar | Client Side | nvr online pending bcz internet issue and epbex system check also ok working panasoni kx-tda100d ezviz camera online pending client side not internet |  | 20-10-2022 10:45:19 | Ravi Rajbhar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Status                                                   | Remark                                                                                                                                                | Sign                                                                                  |           |           |                 |        |                     |                      |                                                          |                     |            |                                |   |                     |              |             |                                                                                                                                                       |                                                                                       |                     |              |     |  |   |
| 03-11-2022 11:11:11                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | New                                                      |                                                                                                                                                       | -                                                                                     |           |           |                 |        |                     |                      |                                                          |                     |            |                                |   |                     |              |             |                                                                                                                                                       |                                                                                       |                     |              |     |  |   |
| 20-10-2022 01:16:07                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Client Side                                              | nvr online pending bcz internet issue and epbex system check also ok working panasoni kx-tda100d ezviz camera online pending client side not internet |  |           |           |                 |        |                     |                      |                                                          |                     |            |                                |   |                     |              |             |                                                                                                                                                       |                                                                                       |                     |              |     |  |   |
| 20-10-2022 10:45:19                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | New                                                      |                                                                                                                                                       | -                                                                                     |           |           |                 |        |                     |                      |                                                          |                     |            |                                |   |                     |              |             |                                                                                                                                                       |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-05-2023 11:51:38</td><td>Kalpesh SubhashGurav</td><td>Greeting massage Installed Done Playing massage properly</td></tr><tr><td>08-04-2023 10:36:53</td><td>Sonu Kumar</td><td>All ready mobile online device</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                       |                                                          |                                                                                                                                                       |                                                                                       |           | Date Time | Technician Name | Remark | 18-05-2023 11:51:38 | Kalpesh SubhashGurav | Greeting massage Installed Done Playing massage properly | 08-04-2023 10:36:53 | Sonu Kumar | All ready mobile online device |   |                     |              |             |                                                                                                                                                       |                                                                                       |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Remark                                                   |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |                      |                                                          |                     |            |                                |   |                     |              |             |                                                                                                                                                       |                                                                                       |                     |              |     |  |   |
| 18-05-2023 11:51:38                    | Kalpesh SubhashGurav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Greeting massage Installed Done Playing massage properly |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |                      |                                                          |                     |            |                                |   |                     |              |             |                                                                                                                                                       |                                                                                       |                     |              |     |  |   |
| 08-04-2023 10:36:53                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | All ready mobile online device                           |                                                                                                                                                       |                                                                                       |           |           |                 |        |                     |                      |                                                          |                     |            |                                |   |                     |              |             |                                                                                                                                                       |                                                                                       |                     |              |     |  |   |