## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Deta	nils: VE849							
Priority:	High							
Created By:	Admin - Apurva Vajaria							
Complaint Mob. No. :	9623440945							
Technician Name	Ravi Rajbhar	Technician Mobile :	8080922965					
Ticket Type :	Complain	Date & Time :	03-01-2020 11:26:12					
Vendor Details :								
	Concentrix Services India Pvt. Ltd-Almonte	Customer's Mobile :				Kiran Pattebahadur		
Address:								
pune , , , 411014 , Maharashtra								
AMC Details :								
Expiry Date :	01-01-1970 05:30:00		Type:					
Product Name:	Access							
Complain:	EM lock not working at SCR							
	3 camera completed reslvoed and ok working dvr side 4 camera bnc pin change and one power supply proper hang in wall and one camera angle setting all dvr recoding check							
Complain Operator :	Desktop - Apurva Vajaria							
	3 camera completed reslvoed and ok working dvr side 4 camera bnc pin change and one power supply proper hang in wall and one camera angle setting all dvr recoding check							
Status History :	Date Time	Technician Name	Status	Remark		Sign		
	03-01-2020 04:22:02	Ravi Rajbhar	Completed	3 camera completed reslvoed and ok working dvr side 4 camera bnc pin change and one power supply proper hang in wall and one camera angle setting all dvr recoding check		Rom		
	03-01-2020 11:26:22	Ravi Rajbhar	New				-	
	03-01-2020 11:26:14	Ravi Rajbhar	New				-	
Previous Complain History :	Date Time	Technician Name	Remark					
	24-10-2020 03:38:26	MayurYadav	ppm done all camera clean all access door check all pba door check one exit switch use one power supply use cabling done for 2camera from amplifier to dvr 12meter.					
	19-10-2020 11:42:48		dvr adapter changed dvr working ok					