

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1569																																			
Priority :	High																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9623440945																																		
Technician Name :	Yasin Shaikh		Technician Mobile :	8689802313																															
Ticket Type :	Complain	Date & Time :	17-07-2020 04:36:39																																
Vendor Details :																																			
Company Name/Client Name :	Concentrix Services India Pvt. Ltd-Almonte	Customer's Mobile :	9623440945	Name :	Kiran Pattebahadur																														
Address :																																			
pune , , , 411014 , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	CCTV																																		
Complain :	DVR 1 Camera 1 not Functioning. Error "No Video" DVR 3 Camera 6 not functioning. Error showing "No Video".																																		
Technician Comment :	checking camera working OK																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	checking camera working OK																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-09-2020 03:49:41</td><td>YasinShaikh</td><td>Completed</td><td>checking camera working OK</td><td></td></tr><tr><td>02-09-2020 12:11:51</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>02-09-2020 12:11:49</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>17-07-2020 04:36:48</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>17-07-2020 04:36:39</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	03-09-2020 03:49:41	YasinShaikh	Completed	checking camera working OK		02-09-2020 12:11:51	YasinShaikh	New		-	02-09-2020 12:11:49	YasinShaikh	New		-	17-07-2020 04:36:48	YasinShaikh	New		-	17-07-2020 04:36:39	YasinShaikh	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>24-10-2020 03:38:26</td><td>MayurYadav</td><td>ppm done all camera clean all access door check all pba door check one exit switch use one power supply use cabling done for 2camera from amplifier to dvr 12meter.</td></tr><tr><td>19-10-2020 11:42:48</td><td></td><td>dvr adapter changed dvr working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	24-10-2020 03:38:26	MayurYadav	ppm done all camera clean all access door check all pba door check one exit switch use one power supply use cabling done for 2camera from amplifier to dvr 12meter.	19-10-2020 11:42:48		dvr adapter changed dvr working ok																					
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