




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1473																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9623440945																								
Technician Name :	Yasin Shaikh		Technician Mobile :	8689802313																					
Ticket Type :	Complain	Date & Time :	16-06-2020 03:40:19																						
Vendor Details :																									
Company Name/Client Name :	Concentrix Services India Pvt. Ltd-Almonte	Customer's Mobile :	9623440945	Name :	Kiran Pattebahadur																				
Address :																									
pune , , , 411014 , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	DVR 1 Camera 1 not functioning																								
Technician Comment :	02 camera not dvr no 01 and camera no 01,09 by power issue by reconnection and camera working ok all dvr & camera working ok																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	02 camera not dvr no 01 and camera no 01,09 by power issue by reconnection and camera working ok all dvr & camera working ok																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-09-2020 10:30:29</td><td>YasinShaikh</td><td>Completed</td><td>02 camera not dvr no 01 and camera no 01,09 by power issue by reconnection and camera working ok all dvr & camera working ok</td><td></td></tr><tr><td>02-09-2020 12:12:06</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>16-06-2020 03:40:20</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	02-09-2020 10:30:29	YasinShaikh	Completed	02 camera not dvr no 01 and camera no 01,09 by power issue by reconnection and camera working ok all dvr & camera working ok		02-09-2020 12:12:06	YasinShaikh	New		-	16-06-2020 03:40:20	YasinShaikh	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>24-10-2020 03:38:26</td><td>MayurYadav</td><td>ppm done all camera clean all access door check all pba door check one exit switch use one power supply use cabling done for 2camera from amplifier to dvr 12meter.</td></tr><tr><td>19-10-2020 11:42:48</td><td></td><td>dvr adapter changed dvr working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	24-10-2020 03:38:26	MayurYadav	ppm done all camera clean all access door check all pba door check one exit switch use one power supply use cabling done for 2camera from amplifier to dvr 12meter.	19-10-2020 11:42:48		dvr adapter changed dvr working ok											
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