




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1330																														
Priority :	High																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9623440945																													
Technician Name :	Yasin Shaikh		Technician Mobile :	8689802313																										
Ticket Type :	Complain	Date & Time :	06-03-2020 06:14:10																											
Vendor Details :																														
Company Name/Client Name :	Concentrix Services India Pvt. Ltd-Almonte	Customer's Mobile :	9623440945	Name :	Kiran Pattebahadur																									
Address :																														
pune , , , 411014 , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	Access																													
Complain :	Locker room entry door not functioning properly.																													
Technician Comment :	already locker room em lock working OK by mistake edr press now working OK																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	already locker room em lock working OK by mistake edr press now working OK																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-03-2020 12:08:58</td><td>YasinShaikh</td><td>Completed</td><td>already locker room em lock working OK by mistake edr press now working OK</td><td></td></tr><tr><td>06-03-2020 06:21:20</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>06-03-2020 06:14:54</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>06-03-2020 06:14:10</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	16-03-2020 12:08:58	YasinShaikh	Completed	already locker room em lock working OK by mistake edr press now working OK		06-03-2020 06:21:20	YasinShaikh	New		-	06-03-2020 06:14:54	YasinShaikh	New		-	06-03-2020 06:14:10	YasinShaikh	New		-
Date Time	Technician Name	Status	Remark	Sign																										
16-03-2020 12:08:58	YasinShaikh	Completed	already locker room em lock working OK by mistake edr press now working OK																											
06-03-2020 06:21:20	YasinShaikh	New		-																										
06-03-2020 06:14:54	YasinShaikh	New		-																										
06-03-2020 06:14:10	YasinShaikh	New		-																										
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>24-10-2020 03:38:26</td><td>MayurYadav</td><td>ppm done all camera clean all access door check all pba door check one exit switch use one power supply use cabling done for 2camera from amplifier to dvr 12meter.</td></tr><tr><td>19-10-2020 11:42:48</td><td></td><td>dvr adapter changed dvr working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	24-10-2020 03:38:26	MayurYadav	ppm done all camera clean all access door check all pba door check one exit switch use one power supply use cabling done for 2camera from amplifier to dvr 12meter.	19-10-2020 11:42:48		dvr adapter changed dvr working ok																
Date Time	Technician Name	Remark																												
24-10-2020 03:38:26	MayurYadav	ppm done all camera clean all access door check all pba door check one exit switch use one power supply use cabling done for 2camera from amplifier to dvr 12meter.																												
19-10-2020 11:42:48		dvr adapter changed dvr working ok																												