

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE2048</b> |                                                                                                                                                                                                                                                                                                             |                                          |                            |        |                    |           |                 |        |                     |            |                                          |                     |           |  |   |                     |  |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------|----------------------------|--------|--------------------|-----------|-----------------|--------|---------------------|------------|------------------------------------------|---------------------|-----------|--|---|---------------------|--|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                         |                                          |                            |        |                    |           |                 |        |                     |            |                                          |                     |           |  |   |                     |  |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                      |                                          |                            |        |                    |           |                 |        |                     |            |                                          |                     |           |  |   |                     |  |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9623440945                                                                                                                                                                                                                                                                                                  |                                          |                            |        |                    |           |                 |        |                     |            |                                          |                     |           |  |   |                     |  |     |  |   |
| <b>Technician Name :</b>               |                                                                                                                                                                                                                                                                                                             |                                          | <b>Technician Mobile :</b> |        |                    |           |                 |        |                     |            |                                          |                     |           |  |   |                     |  |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                    | <b>Date &amp; Time :</b>                 | 19-10-2020 11:43:16        |        |                    |           |                 |        |                     |            |                                          |                     |           |  |   |                     |  |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                             |                                          |                            |        |                    |           |                 |        |                     |            |                                          |                     |           |  |   |                     |  |     |  |   |
| Company Name/Client Name :             | Concentrix Services India Pvt. Ltd-Espace                                                                                                                                                                                                                                                                   | Customer's Mobile :                      | 9623440945                 | Name : | Kiran Pathebahadur |           |                 |        |                     |            |                                          |                     |           |  |   |                     |  |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                             |                                          |                            |        |                    |           |                 |        |                     |            |                                          |                     |           |  |   |                     |  |     |  |   |
| pune , , , 411014 , Maharashtra        |                                                                                                                                                                                                                                                                                                             |                                          |                            |        |                    |           |                 |        |                     |            |                                          |                     |           |  |   |                     |  |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                             |                                          |                            |        |                    |           |                 |        |                     |            |                                          |                     |           |  |   |                     |  |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                         |                                          | Type :                     |        |                    |           |                 |        |                     |            |                                          |                     |           |  |   |                     |  |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                        |                                          |                            |        |                    |           |                 |        |                     |            |                                          |                     |           |  |   |                     |  |     |  |   |
| <b>Complain :</b>                      | DVR 1, 2 & 3 not functioning at Espace location                                                                                                                                                                                                                                                             |                                          |                            |        |                    |           |                 |        |                     |            |                                          |                     |           |  |   |                     |  |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                             |                                          |                            |        |                    |           |                 |        |                     |            |                                          |                     |           |  |   |                     |  |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                    |                                          |                            |        |                    |           |                 |        |                     |            |                                          |                     |           |  |   |                     |  |     |  |   |
| <b>Remark :</b>                        | 2 dvr working ok 1 dvr power adapter changed                                                                                                                                                                                                                                                                |                                          |                            |        |                    |           |                 |        |                     |            |                                          |                     |           |  |   |                     |  |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-10-2020 03:34:19</td><td></td><td>Completed</td><td></td><td>-</td></tr><tr><td>19-10-2020 11:43:17</td><td></td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                          |                            |        |                    | Date Time | Technician Name | Status | Remark              | Sign       | 21-10-2020 03:34:19                      |                     | Completed |  | - | 19-10-2020 11:43:17 |  | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                             | Status                                   | Remark                     | Sign   |                    |           |                 |        |                     |            |                                          |                     |           |  |   |                     |  |     |  |   |
| 21-10-2020 03:34:19                    |                                                                                                                                                                                                                                                                                                             | Completed                                |                            | -      |                    |           |                 |        |                     |            |                                          |                     |           |  |   |                     |  |     |  |   |
| 19-10-2020 11:43:17                    |                                                                                                                                                                                                                                                                                                             | New                                      |                            | -      |                    |           |                 |        |                     |            |                                          |                     |           |  |   |                     |  |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-06-2021 04:21:05</td><td>MayurYadav</td><td>ppm of rodent system done all working ok</td></tr><tr><td>23-11-2020 12:59:50</td><td></td><td></td></tr></tbody></table>                             |                                          |                            |        |                    | Date Time | Technician Name | Remark | 20-06-2021 04:21:05 | MayurYadav | ppm of rodent system done all working ok | 23-11-2020 12:59:50 |           |  |   |                     |  |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                             | Remark                                   |                            |        |                    |           |                 |        |                     |            |                                          |                     |           |  |   |                     |  |     |  |   |
| 20-06-2021 04:21:05                    | MayurYadav                                                                                                                                                                                                                                                                                                  | ppm of rodent system done all working ok |                            |        |                    |           |                 |        |                     |            |                                          |                     |           |  |   |                     |  |     |  |   |
| 23-11-2020 12:59:50                    |                                                                                                                                                                                                                                                                                                             |                                          |                            |        |                    |           |                 |        |                     |            |                                          |                     |           |  |   |                     |  |     |  |   |