




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1777																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9623440945																								
Technician Name :	Yasin Shaikh		Technician Mobile :	8689802313																					
Ticket Type :	Complain	Date & Time :	01-09-2020 12:38:35																						
Vendor Details :																									
Company Name/Client Name :	Concentrix Services India Pvt. Ltd-Espace	Customer's Mobile :	9623440945	Name :	Kiran Pathebahadur																				
Address :																									
pune , , , 411014 , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Access																								
Complain :	UPS Controller is not working 4th & 5th floor UPS Room Reeder not working																								
Technician Comment :	Access controller no 4 power supply faulty change by power supply access controller no 4 working OK all access controller working ok DVR no 03 power supply faulty change by power supply DVR no 03 working ok and all camera working ok																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	Access controller no 4 power supply faulty change by power supply access controller no 4 working OK all access controller working ok DVR no 03 power supply faulty change by power supply DVR no 03 working ok and all camera working ok																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-09-2020 04:25:37</td><td>YasinShaikh</td><td>Completed</td><td>Access controller no 4 power supply faulty change by power supply access controller no 4 working OK all access controller working ok DVR no 03 power supply faulty change by power supply DVR no 03 working ok and all camera working ok</td><td></td></tr><tr><td>02-09-2020 12:10:22</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>01-09-2020 12:38:35</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	02-09-2020 04:25:37	YasinShaikh	Completed	Access controller no 4 power supply faulty change by power supply access controller no 4 working OK all access controller working ok DVR no 03 power supply faulty change by power supply DVR no 03 working ok and all camera working ok		02-09-2020 12:10:22	YasinShaikh	New		-	01-09-2020 12:38:35	YasinShaikh	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>09-09-2020 11:52:07</td><td></td><td>BNC connector issue changed the connector Attended by Amit</td></tr><tr><td>10-09-2020 05:30:00</td><td></td><td>BNC conector issue changed the connector Amplifier issue attended by Amit</td></tr></tbody></table>					Date Time	Technician Name	Remark	09-09-2020 11:52:07		BNC connector issue changed the connector Attended by Amit	10-09-2020 05:30:00		BNC conector issue changed the connector Amplifier issue attended by Amit											
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