



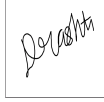


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE5265					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9820101942				
Technician Name :	Atique Salmani		Technician Mobile :	8080922984	
Ticket Type :	Complain	Date & Time :	21-04-2022 04:31:56		
Vendor Details :					
Company Name/Client Name :	Atul Sir Kalpataru Garden	Customer's Mobile :	9820101942	Name :	Kinneri Madam
Address :					
mumbai , , , 400067 , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	EPABX				
Complain :	epabx issue CCTV issue Intrusion issue				
Technician Comment :	check the mtntl line issue need to check by mtntl swich so and also need to recheck intrusion system cable .				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	check the mtntl line issue need to check by mtntl swich so and also need to recheck intrusion system cable .				

Status History :

Date Time	Technician Name	Status	Remark	Sign
17-05-2022 11:00:13	Atique Salmani	Completed	check the mtnl line issue need to check by mtnl swich so and also need to recheck intrusion system cable .	
17-05-2022 10:57:35	Atique Salmani	Completed	check the mtnl line issue need to check by mtnl swich so and also need to recheck intrusion system cable .	
16-05-2022 06:50:09	Atique Salmani	New		-
10-05-2022 02:37:32	Atique Salmani	Work Pending	main door sensor ok keypad ok only window to windo cable not getting continuity so need to check by local electrician or new cabling all windows .	
10-05-2022 01:21:51	Atique Salmani	New		-
05-05-2022 11:55:33	Atique Salmani	Work Pending	cctv complete. badroom monitor working ok.	
05-05-2022 10:13:00	Atique Salmani	New		-
21-04-2022 05:03:20	Atique Salmani	Work Pending		-
21-04-2022 04:50:36	Atique Salmani	Completed	epbax 2-4 line issue resolved with cabling check and co line programming done 26/23/25 epbax system ok working done (and 4 Ch DVR remove and take to office bcz check HDD and power supply)	
21-04-2022 04:32:22	Atique Salmani	New		-
21-04-2022 04:31:56	Atique Salmani	New		-

Previous Complain History :

Date Time	Technician Name	Remark