

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE10271</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                          |                                                                   |                                                                                       |               |           |                 |        |                     |                 |                                                                                                                                                          |                     |                |                                                                                                            |                                                                                       |                     |                 |     |  |   |
|-----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------|-----------|-----------------|--------|---------------------|-----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|----------------|------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                          |                                                                   |                                                                                       |               |           |                 |        |                     |                 |                                                                                                                                                          |                     |                |                                                                                                            |                                                                                       |                     |                 |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                          |                                                                   |                                                                                       |               |           |                 |        |                     |                 |                                                                                                                                                          |                     |                |                                                                                                            |                                                                                       |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9820101942                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                          |                                                                   |                                                                                       |               |           |                 |        |                     |                 |                                                                                                                                                          |                     |                |                                                                                                            |                                                                                       |                     |                 |     |  |   |
| <b>Technician Name :</b>                | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                          | <b>Technician Mobile :</b>                                        | 8080922985                                                                            |               |           |                 |        |                     |                 |                                                                                                                                                          |                     |                |                                                                                                            |                                                                                       |                     |                 |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Date &amp; Time :</b>                                                                                                                                 | 14-12-2023 12:35:36                                               |                                                                                       |               |           |                 |        |                     |                 |                                                                                                                                                          |                     |                |                                                                                                            |                                                                                       |                     |                 |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                          |                                                                   |                                                                                       |               |           |                 |        |                     |                 |                                                                                                                                                          |                     |                |                                                                                                            |                                                                                       |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>       | Atul Sir Kalpataru Garden                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Customer's Mobile :</b>                                                                                                                               | 9820101942                                                        | <b>Name :</b>                                                                         | Kinneri Madam |           |                 |        |                     |                 |                                                                                                                                                          |                     |                |                                                                                                            |                                                                                       |                     |                 |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                          |                                                                   |                                                                                       |               |           |                 |        |                     |                 |                                                                                                                                                          |                     |                |                                                                                                            |                                                                                       |                     |                 |     |  |   |
| mumbai , , , 400067 , Maharashtra       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                          |                                                                   |                                                                                       |               |           |                 |        |                     |                 |                                                                                                                                                          |                     |                |                                                                                                            |                                                                                       |                     |                 |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                          |                                                                   |                                                                                       |               |           |                 |        |                     |                 |                                                                                                                                                          |                     |                |                                                                                                            |                                                                                       |                     |                 |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                          | <b>Type :</b>                                                     |                                                                                       |               |           |                 |        |                     |                 |                                                                                                                                                          |                     |                |                                                                                                            |                                                                                       |                     |                 |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                          |                                                                   |                                                                                       |               |           |                 |        |                     |                 |                                                                                                                                                          |                     |                |                                                                                                            |                                                                                       |                     |                 |     |  |   |
| <b>Complain :</b>                       | 1 camera not working need to send in first half                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                          |                                                                   |                                                                                       |               |           |                 |        |                     |                 |                                                                                                                                                          |                     |                |                                                                                                            |                                                                                       |                     |                 |     |  |   |
| <b>Technician Comment :</b>             | one camera cable issue change pair and camera video issue resoved                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                          |                                                                   |                                                                                       |               |           |                 |        |                     |                 |                                                                                                                                                          |                     |                |                                                                                                            |                                                                                       |                     |                 |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                          |                                                                   |                                                                                       |               |           |                 |        |                     |                 |                                                                                                                                                          |                     |                |                                                                                                            |                                                                                       |                     |                 |     |  |   |
| <b>Remark :</b>                         | one camera cable issue change pair and camera video issue resoved                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                          |                                                                   |                                                                                       |               |           |                 |        |                     |                 |                                                                                                                                                          |                     |                |                                                                                                            |                                                                                       |                     |                 |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-12-2023 01:13:39</td><td>Siddhesh Chavan</td><td>Completed</td><td>one camera cable issue change pair and camera video issue resoved</td><td></td></tr><tr><td>15-12-2023 10:47:55</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>                               |                                                                                                                                                          |                                                                   |                                                                                       |               | Date Time | Technician Name | Status | Remark              | Sign            | 15-12-2023 01:13:39                                                                                                                                      | Siddhesh Chavan     | Completed      | one camera cable issue change pair and camera video issue resoved                                          |  | 15-12-2023 10:47:55 | Siddhesh Chavan | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Status                                                                                                                                                   | Remark                                                            | Sign                                                                                  |               |           |                 |        |                     |                 |                                                                                                                                                          |                     |                |                                                                                                            |                                                                                       |                     |                 |     |  |   |
| 15-12-2023 01:13:39                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Completed                                                                                                                                                | one camera cable issue change pair and camera video issue resoved |  |               |           |                 |        |                     |                 |                                                                                                                                                          |                     |                |                                                                                                            |                                                                                       |                     |                 |     |  |   |
| 15-12-2023 10:47:55                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                                                                                                                                                      |                                                                   | -                                                                                     |               |           |                 |        |                     |                 |                                                                                                                                                          |                     |                |                                                                                                            |                                                                                       |                     |                 |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>16-11-2023 11:31:12</td><td>Siddhesh Chavan</td><td>new DVR install and 1 TB HDD and HDMI to av convter install and TV view done and mobile viewing done user id =kinnari_96 pass =vallabh@12 vc =vallabh123</td></tr><tr><td>21-04-2022 04:31:56</td><td>Atique Salmani</td><td>check the mtnl line issue need to check by mtnl swich so and also need to recheck intrusion system cable .</td></tr></tbody></table> |                                                                                                                                                          |                                                                   |                                                                                       |               | Date Time | Technician Name | Remark | 16-11-2023 11:31:12 | Siddhesh Chavan | new DVR install and 1 TB HDD and HDMI to av convter install and TV view done and mobile viewing done user id =kinnari_96 pass =vallabh@12 vc =vallabh123 | 21-04-2022 04:31:56 | Atique Salmani | check the mtnl line issue need to check by mtnl swich so and also need to recheck intrusion system cable . |                                                                                       |                     |                 |     |  |   |
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