







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11094																																								
Priority :	Low																																							
Created By :	Admin - Apurva Vajaria																																							
Complaint Mob. No. :	9967042613																																							
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																																				
Ticket Type :	Complain	Date & Time :	11-03-2024 04:00:35																																					
Vendor Details :																																								
Company Name/Client Name :	Mac Infinity Andheri	Customer's Mobile :	9967042613	Name :	Khushal Sir																																			
Address :																																								
Mumbai , , , , Maharashtra																																								
AMC Details :																																								
Expiry Date :	01-01-1970 05:30:00		Type :																																					
Product Name :	Time And Attendance																																							
Complain :	biometric is not working because after doing In and Out still its showing absent in Darwin and its happening with all my artist.																																							
Technician Comment :	machine issue resolved and reinstall machine and working ok																																							
Complain Operator :	Desktop - Apurva Vajaria																																							
Remark :	machine issue resolved and reinstall machine and working ok																																							
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-04-2024 01:34:57</td><td>Siddhesh Chavan</td><td>Completed</td><td>machine issue resolved and reinstall machine and working ok</td><td></td></tr><tr><td>18-04-2024 01:29:19</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>18-04-2024 11:42:03</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>03-04-2024 12:01:53</td><td>Siddhesh Chavan</td><td>Awaiting Spares</td><td>Biometric device hang issue so collect for repair and test .</td><td></td></tr><tr><td>03-04-2024 10:47:13</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>02-04-2024 11:01:57</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	18-04-2024 01:34:57	Siddhesh Chavan	Completed	machine issue resolved and reinstall machine and working ok		18-04-2024 01:29:19	Siddhesh Chavan	New		-	18-04-2024 11:42:03	Siddhesh Chavan	New		-	03-04-2024 12:01:53	Siddhesh Chavan	Awaiting Spares	Biometric device hang issue so collect for repair and test .		03-04-2024 10:47:13	Siddhesh Chavan	New		-	02-04-2024 11:01:57	Siddhesh Chavan	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	14-04-2023 03:30:47	Atique Salmani	There is Poe switch loose connection so it was off and also all cameras off on switch all cameras working ok with recording and Nitesh Shukla And joshna mam make super admin in biometric after confirmation by ekta madm now all working ok completed.
	20-09-2022 10:59:40	Prashant Nikalje	Given attendance machine training 2 user add in enrollment done 1 store keeper - Normal user (Rahul) 1 Security guard - Add admin user (Nitesh)