




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9043																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9819121121																			
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																
Ticket Type :	Complain	Date & Time :	02-08-2023 02:37:55																	
Vendor Details :																				
Company Name/Client Name :	Vajaria Enterprises	Customer's Mobile :	9819121121	Name :	Keval Sir															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	Site: 10th Square Building - 1 camera off issue - 750/- visiting charges																			
Technician Comment :	New 12 volt 5amps SMPS changed and working ok with recording and only 1 cameras recording on 3 cameras off also st time only date was ok working ok also received 1500 payment 750 visit and 750 SMPS .																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	New 12 volt 5amps SMPS changed and working ok with recording and only 1 cameras recording on 3 cameras off also st time only date was ok working ok also received 1500 payment 750 visit and 750 SMPS .																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-08-2023 04:08:38</td><td>Atique Salmani</td><td>Completed</td><td>New 12 volt 5amps SMPS changed and working ok with recording and only 1 cameras recording on 3 cameras off also st time only date was ok working ok also received 1500 payment 750 visit and 750 SMPS .</td><td></td></tr><tr><td>02-08-2023 02:38:02</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	02-08-2023 04:08:38	Atique Salmani	Completed	New 12 volt 5amps SMPS changed and working ok with recording and only 1 cameras recording on 3 cameras off also st time only date was ok working ok also received 1500 payment 750 visit and 750 SMPS .		02-08-2023 02:38:02	Atique Salmani	New		-
Date Time	Technician Name	Status	Remark	Sign																
02-08-2023 04:08:38	Atique Salmani	Completed	New 12 volt 5amps SMPS changed and working ok with recording and only 1 cameras recording on 3 cameras off also st time only date was ok working ok also received 1500 payment 750 visit and 750 SMPS .																	
02-08-2023 02:38:02	Atique Salmani	New		-																
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>02-08-2023 04:36:32</td><td>Atique Salmani</td><td>It's allready working but reconnection done from camera end becz client give complain continuously ringing so keep on under observation.also collect payment visit charge 750/</td></tr><tr><td>26-07-2023 10:09:19</td><td>Atique Salmani</td><td>Main door lock hanging issue resolved fixed it proper working ok.</td></tr></tbody></table>					Date Time	Technician Name	Remark	02-08-2023 04:36:32	Atique Salmani	It's allready working but reconnection done from camera end becz client give complain continuously ringing so keep on under observation.also collect payment visit charge 750/	26-07-2023 10:09:19	Atique Salmani	Main door lock hanging issue resolved fixed it proper working ok.						
Date Time	Technician Name	Remark																		
02-08-2023 04:36:32	Atique Salmani	It's allready working but reconnection done from camera end becz client give complain continuously ringing so keep on under observation.also collect payment visit charge 750/																		
26-07-2023 10:09:19	Atique Salmani	Main door lock hanging issue resolved fixed it proper working ok.																		